

PART F – GENERATIVE AI PRODUCT TERMS

This Part F applies where LNRS provides a generative AI tool or functionality to Customer.

1. **Agreement.** Save as set out in this Part F, the terms of the Agreement apply to the Product. Capitalised terms used in this Part F are defined at the end of this document.
2. **Additional Terms.** The following additional terms apply in relation to the Product:
 - 2.1 If the Product is provided as functionality within, or otherwise as part of, in connection with, or in reliance upon, an existing product, the term of the Product is the remainder of the term for Customer's use of that existing product, and is contingent upon and may be suspended or terminated alongside and as part of that existing product.
 - 2.2 As between Customer and LNRS, Generated Content is the confidential property of LNRS. Authorized Users may use Generated Content for Customer's internal purposes only.
 - 2.3 Restrictions in the Agreement on use of Licensed Content apply to Generated Content as if those provisions of the Agreement referred to Generated Content as well as Licensed Content.
 - 2.4 Provisions of the Agreement requiring deletion of Licensed Content by Customer apply to Generated Content as if those provisions of the Agreement referred to Generated Content as well as Licensed Content.
 - 2.5 Generated Content is created by generative AI technology and may be based in part on Contributed Data, third party data sources, and material generated by large language models or other tools for creation of novel material, Warranties or indemnities in the Agreement do not apply to Generated Content.
 - 2.6 LNRS does not warrant that Generated Content is complete, accurate, or up to date. Like other generative AI tools, the Product may from time to time hallucinate or generate false information. Authorized Users must verify information before using it.
 - 2.7 Customer prompts to the Product are Contributed Data for the purposes of the Agreement. LNRS may use Contributed Data for its internal business purposes on a non-anonymised basis. LNRS will not sell or distribute such Contributed Data to third parties.
 - 2.8 Product functionality may include links to LNRS information and materials outside of the Product, or in other parts of the Product. Authorized Users may only access such information and materials if the license for that Authorized User permits access to such information and materials; access may not be available if the relevant materials are not available to the Authorized User under their license. The terms of the Agreement between Customer and LNRS apply to use of such information and materials.
 - 2.9 A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair use parameters set by LNRS from time to time.
 - 2.10 Customer acknowledges that the Product is not intended undertake analysis or to make decision in relation to information relating to individual persons, and Customer agrees not to place personal data or personally identifiable information in the Product or to use the Product for the purpose of making decisions in relation to individual persons.
3. **Beta Terms.** Where LNRS indicates that a Product is a "beta" product or functionality, the following additional terms apply:
 - 3.1 LNRS may suspend, withdraw, change, limit or throttle the Product, or any part of it, or support or materials relating to it, at any time without notice. LNRS may provide the Product free of charge or at a discounted price from time to time; LNRS may at any time, upon reasonable prior written notice to Customer, make the Product subject to payment of fees by Customer. Customer may terminate access to a beta version of a Product at any time upon written notice to LNRS.
 - 3.2 The Product is provided in beta format to allow Customer to explore, test, and evaluate the Product as a new potential offering. Authorized Users may use the Product to submit queries for the purposes of their role within Customer and may use Generated Content (as defined below) solely for Customer's internal business purposes or as otherwise indicated in writing by LNRS. A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair-use parameters as set by LNRS from time to time.
 - 3.3 Customer agrees that, solely in connection with the Product, an LNRS user research team may contact Authorized Users from time to time in order to request feedback or comments on the Product. Customer acknowledges and agrees that LNRS may use any suggestion, enhancement request, recommendation, idea, correction or other feedback provided by Customer or Authorized Users from time to time, and assigns to LNRS by way of assignment of present and future rights all right, title and interest to all feedback and ideas or suggestions contained in such feedback and comments.
 - 3.4 As the Product is provided in beta format, the liability of LNRS in relation to the Product is nil. The parties acknowledge that this is reasonable, given the exploratory nature of a beta product.

3.5 Defined Terms.

- 3.5.1 **“Agreement”** has the meaning given to it in the existing agreement between Customer and LNRS. Where this term is not defined in the existing agreement, **“Agreement”** means the existing agreement between Customer and LNRS.
- 3.5.2 **“Generated Content”** means the output of the Product, which may include text, images, charts, and other data and materials. For the purposes of the Agreement, Generated Content may include Licensed Content, but not all Generated Content is Licensed Content.
- 3.5.3 **“Product”** means the generative AI Product identified on the Order Form; the Product may be additional functionality within an existing Product an entirely separate product, tool, or data set.
- 3.5.4 **“Order Form”** means the order form, SOW, online form, or email which grants Customer the right to access the Product.
- 3.5.5 **“Product”** means the generative AI Product identified on the Order Form; the Product may be functionality within an existing Product an entirely separate product, tool, or data set.
- 3.5.6 **“Contributed Data”** and **“Licensed Content”** have the meanings given to them in the Agreement. Where these terms are not defined in the Agreement, such terms have the following meanings: **“Contributed Data”** means any content, data, information or materials submitted, uploaded or otherwise provided by or on behalf of Customer to the Product or otherwise to LNRS. **“Licensed Content”** means content, data, information or materials made available to Customer by LNRS pursuant to an Order Form, other than Generated Content.