

## Instructor-Led Training

The LexisNexis Virtual Classroom training sessions are conducted in as little as 30 minutes, maximizing educational learning opportunities.

Our Virtual Classroom Training is interactive. Our expert trainers engage participants in learning activities and provide a convenient forum to ask questions.

LexisNexis Risk Solutions Complimentary Virtual Classroom Training Programs offer:

- **Convenience and Flexibility:** Our users can self-register for training anytime by visiting: <http://learn.lexisnexisrisk.com>. Our Learning Center offers a wide-variety of date/time options to attend Virtual Classroom training – all from the convenience of your own computer.
- **Increased Knowledge:** Whether you are a new, existing, or advanced user, we have a virtual training made just for you. LexisNexis Customer Effectiveness offers Introductory, Intermediate, Advanced and Administrative curricula which can help maximize the learning experience when becoming efficient in using LexisNexis Risk Solutions.

LexisNexis Risk Solutions Virtual Classroom Training is Ideal for:

- New and Advanced Users
- LexisNexis Risk Solutions Administrators
- Geographically Dispersed Users
- Refresher for Existing Users

### Quick Start Program

The Quick Start Program is an introductory training session offered to new users immediately upon receipt of their access credentials. The duration of the training is brief - approximately 20 minutes and reviews the following topics:

- Demonstrate how to navigate through the solution
- Identify best practices, including managing Favorites, and how these features can make your workflow more effective
- Discuss search tips
- Run a search using one of the search forms
- Locate where to find assistance

### Solutions Basics

Interactive and collaborative sessions focused on helping new users become efficient in using LexisNexis Risk Solutions.

### Advanced Solution Training

Customized sessions offered to existing LexisNexis Risk Solutions customers designed to incorporate industry-specific best practices into end users' daily activities.

### Administrative Training

Interactive virtual classroom programs designed to educate the LexisNexis System Administrator on key administrative functionality within the LexisNexis Risk Solutions.

## Onsite Training Offerings

### Basic Onsite Services

- Subject Matter Expertise at your location
- Basic Solution Training/Product Overviews
- Printed Materials – Basic Participant Guides & Basic Resource Aids

### Custom Onsite Services

- Subject Matter Expertise at your location
- Customized Solution Training/Product Overviews
- Printed Materials – Participant Guides & Resources

### Advanced Level Onsite Services

- Subject Matter Expertise at your location
- Customized Solution Training
- One-on-One Coaching and Performance Management Support
- Hands-on Customized in-Classroom Application Exercises
- Custom Training Collateral – Participant Guides, Resource Aids and Workflow Specific Best Practices

### T<sup>3</sup> (Train-the-Trainer)

- Programs designed to educate and empower your professionals to become proficient and transfer their knowledge on the LexisNexis Risk Solutions products.