



California Consumer Privacy Act (CCPA) Metrics

Pursuant to the California Consumer Privacy Act of 2018 as amended (“CCPA”), LexisNexis Risk Solutions Inc. and the LexisNexis Risk Solutions Group companies in scope of the CCPA (“LNRS,” “we,” “us” or “our”) compile certain metrics related to CCPA consumer requests for the previous calendar year.

We responded to consumer requests consistent with the CCPA, which does not apply to certain information, such as information made available from government records, certain data subject to the Fair Credit Reporting Act (FCRA), Gramm-Leach-Bliley Act (GLBA) and certain other laws, and where its application is preempted by, or in conflict with, federal law or the United States or California Constitution.

We denied requests if i) we were unable to confirm the consumer’s identity, ii) we were unable to connect the information submitted in the request with personal information in our possession, or iii) the consumer provided inaccurate or incomplete information. In instances where requests were denied we provide the consumer with a letter that informs them of the ways in which they may contact us to resolve their request.

The metrics below are for all CCPA consumer requests we received from January 1, 2020 through December 31, 2020.

Number of Requests to Know Received: 25,128
Number of Requests to Know Fulfilled: 19,565
Number of Requests to Know Denied: 5,563
Mean Number of Days to Respond to Requests to Know: 4
Number of Requests to Delete Received: 7,549
Number of Requests to Delete Fulfilled: 5,024
Number of Requests to Delete Denied: 2,525
Mean Number of Days to Respond to Requests to Delete: 9
Number of Requests to Opt-Out Received: 14,137
Number of Requests to Opt-Out Fulfilled: 9,408
Number of Requests to Opt-Out Denied: 4,729
Mean Number of Days to Respond to Requests to Opt-Out: 9

Last updated: July 1, 2021