



California Consumer Privacy Act (CCPA) Metrics

Pursuant to the California Consumer Privacy Act (“CCPA”), LexisNexis Risk Solutions Inc. and the LexisNexis Risk Solutions companies in scope of the CCPA (“LNRS,” “we,” “us” or “our”) compile certain metrics related to CCPA consumer requests for the previous calendar year.

We responded to consumer requests consistent with the CCPA, which does not apply to certain information, such as information made available from government records, certain data subject to the Fair Credit Reporting Act (FCRA), Gramm-Leach-Bliley Act (GLBA) and certain other laws, and where its application is preempted by, or in conflict with, federal law or the United States or California Constitution.

We denied requests if i) we were unable to confirm the consumer’s identity, ii) we were unable to connect the information submitted in the request with personal information in our possession, or iii) the consumer provided inaccurate or incomplete information.

The metrics below are for all CCPA consumer requests we received from January 1, 2022 through December 31, 2022.

Number of Requests to Know Received: 39,241
Number of Requests to Know Fulfilled: 36,782
Number of Requests to Know Denied: 2,459
Mean Number of Days to Respond to Requests to Know: 2
Number of Requests to Delete Received: 6,238
Number of Requests to Delete Fulfilled: 4,297
Number of Requests to Delete Denied: 1,941
Mean Number of Days to Respond to Requests to Delete: 5
Number of Requests to Opt-Out Received: 16,254
Number of Requests to Opt-Out Fulfilled: 11,197
Number of Requests to Opt-Out Denied: 5,057
Mean Number of Days to Respond to Requests to Opt-Out: 5
Number of Requests to Correct Received: N/A
Number of Requests to Limit Received: N/A
Number of Requests to Opt-Out of Sharing Received: N/A

Note: The Right to Correct, Right to Limit the Use and Disclosure of Sensitive Personal Information, and the Right to Opt-Out of Sharing were effective January 1, 2023, and will be included in the annual calculation for calendar year 2023.

Last updated: July 1, 2023