

# Processing Notice



EG Last updated: 29/04/2021

## Additional privacy information for certain EG services

The [Lexis Nexis Risk Solutions Group Privacy Policy](#) describes how we collect and treat personal information when you use EG websites, mobile applications and other services.

This additional notice explains how some of our products, services or apps allow our customers to look-up information about individuals:

- Radius (the “EG Services”).

The EG Services contain:

- Directory information about business contacts at companies within the real estate sector (name, organisation, title, contact details, developments for which that person is the main contact);
- Information about individuals who have submitted planning applications (name and details of planning application).

Information about planning applications is obtained from local authority planning departments (which make this information publicly available); we use a third party to license this data for us.

Information about business contacts at real estate companies is obtained:

- From those companies themselves when they send us a press release or a deal-sheet;
- From their websites;
- From the media;
- From suppliers of business contact databases.

## How we use your information

We include personal information in the EG Services, so that organisations who want to do business with real estate companies can make contact with the relevant person to discuss opportunities.

## **Sharing of your information**

If your information is included in the EG Services, then this will be available to subscribers of the EG Services. These are primarily organisations in the real estate sectors, or other businesses who want to do business with such companies, anywhere in the world.

We are also using service providers, suppliers, agents and representatives, including but not limited to, editors, customer support, IT service providers to process the information for us based on our instructions and in compliance with our privacy policy and any other appropriate confidentiality and security measures.

Your personal information may be stored and processed in your region or another country where LexisNexis Risk Solutions Group affiliates and our service providers maintain servers and facilities, including Australia, Brazil, France, Germany, Iceland, India, Italy, Ireland, the Netherlands, the Philippines, Singapore, South Africa, the United Kingdom, and the United States. We take steps, including through contracts, intended to ensure that the information continues to be protected wherever it is located in a manner consistent with the standards of protection required under applicable law.

Certain U.S. entities within the LexisNexis Risk Solutions group of companies have certified certain of their services to the EU-U.S. and Swiss-U.S. Privacy Shield Frameworks as set forth by the U.S. Department of Commerce. Please view these entities' Privacy Shield Notices [here](#). To learn more about the Privacy Shield program, and to view these entities' certification, please visit [www.privacyshield.gov](http://www.privacyshield.gov).

## **Legal reasons**

We also disclose your personal information if we have a good faith belief that such disclosure is necessary to:

- meet any applicable law, regulation, legal process or other legal obligation;
- detect, investigate and help prevent security, fraud or technical issues;
- protect the rights, property or safety of Lexis Nexis Risk Solutions Group, our users, employees and others;
- or as part of a corporate transaction, such as a transfer of assets to or an acquisition by or merger with another company.

## **Data Retention**

We keep information of individuals associated with planning applications for five years. We keep business contact information for as long as you have a relevant role in a real estate company; we undertake checks every five years to ensure that our data are accurate and up to date.

## **Grounds for processing**

Where your personal information is included in EG Services, we process your personal information for our licensees' legitimate business purposes, which are to access up-to-date information about business contacts within the real estate industry and people who are making planning applications so they can reach out about business opportunities.

## **Your rights**

You have the right to request free of charge:

- access to and correction or deletion of other personal information about you that we hold;
- that we cease using your personal information;
- a copy or portability of your personal information;
- object at any time to processing of personal information concerning you for direct marketing.

If you would like to exercise any of those rights, please contact us at the address set out below. We will respond to your request consistent with applicable laws. To protect your privacy and security, we may require you to verify your identity.

## **Changes**

We will update this notice from time to time. Any changes will be posted on this page with an updated revision date. If we make any material changes, we will provide notice through the service or by other means.

## **Contact us**

If you have any questions, comments or requests regarding this notice or our processing of your information, please contact: Data Protection Officer

LexisNexis Risk Solutions Group  
Global Reach Dunleavy Drive  
Cardiff  
CF11 0SN  
UK

DPO@lexisnexisrisk.com

## **How to complain**

We hope that we can resolve any query or concern you raise about our use of your information but you always have the right to lodge a complaint with a supervisory authority.

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