

## YOU INVEST IN SOLUTIONS TO FIGHT ONLINE FRAUD. SO WHY DOES IT STILL FEEL OVERWHELMING?



### THE LEXISNEXIS FRAUD MULTIPLIER<sup>M\*</sup> IS ON THE RISE, AS IS THE VOLUME AND COST OF FRAUD

The average volume and value of fraudulent transactions has risen sharply since last year

The level of fraud as a percentage of revenues has also moved upwards (1.32% to 1.47%)



#### Large eCommerce\*\* is especially attractive to fraudsters



Roughly 2x more successful fraud attempts than small and mid-size eCommerce\*



More attack points 80% also allow mobile and international transactions

# THIS RAISES CONCERNS



Say ID verification is a challenge

52%

Feel unprepared to manage international

76%

Fear risk from mobile channel 47%

Frustrated with cost of managing fraud

### Large eCommerce merchants invest in fraud mitigation but still struggle



63% use an automated flagging system

Average 4.9 fraud mitigation solutions used

#### They are not convinced solutions correctly distinguish between legitimate & fraudulent customers

2015 25% 2016

Big jump in false positives since 2015

Say manual reviews remain a challenae

Say ID verification is still an issue

### LEXISNEXIS® RISK SOLUTIONS CAN HELP



Transaction Risk Scoring

····· ID Authentication

····· ID Verification

VISIT WWW.LEXISNEXIS.COM/RETAIL

Reduce False Positives

Reduce Manual Reviews

Minimize Fraud & Chargebacks

Reduce Consumer Friction

Increase Sales

