

IMPACTS OF THE GLOBAL PANDEMIC ON FINANCIAL CRIME COMPLIANCE

What is driving today's compliance costs?

The COVID-19 pandemic continues to test the resilience and agility of businesses across every market. LexisNexis® Risk Solutions recently surveyed financial institutions in the U.S. and Canada to examine pandemic-driven impacts on compliance operations.¹ Outlined below are the challenges many financial institutions are combatting today.

The top 3 issues compliance departments experience during the COVID-19 pandemic and the resultant remote working period



42% face difficulty accessing KYC/due diligence sources of information



41% navigate challenges tied to delayed onboarding of new accounts



38% experience longer times to complete due diligence for onboarding new accounts

COVID-19 protocols and subsequent remote working requirements are negatively impacting the effectiveness and efficiency of key compliance activities



91% reported a negative impact* on customer risk profiling



83% reported a negative impact* on sanctions screening



78% reported a negative impact* on Know Your Customer (KYC) for account onboarding



74% reported a negative impact* on efficient resolution of alerts

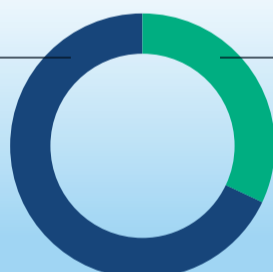
Ongoing pandemic-related pressures are expected to drive increased compliance costs



79% expect COVID-19 to continue impacting financial crime compliance costs for 12-24 months



68% of increased spend allocated to technology resources due to COVID-19



32% of increased costs spent on labor resources due to COVID-19

Overcome operational impacts and evolving regulatory expectations with a risk-responsive financial crime compliance strategy

Our financial crime compliance solutions seamlessly deliver efficient technology, intuitive analytics and extensive global risk intelligence to help businesses navigate uncertainty:



Achieve and maintain an effective and efficient financial crime compliance program



Meet expanding financial crime compliance demands and sanctions requirements



Control costs and increase productivity



Proactively respond to rapidly changing market conditions



Prioritize excellent customer experiences

Contact us to learn more at **800.658.5638** or risk.lexisnexis.com/TCOFCC



* Includes survey respondents indicating a moderate or significant impact.

1. Source: LexisNexis Risk Solutions 2020 True Cost of Financial Crime Compliance Study - United States and Canada. Surveyed: 150 Financial Institutions.

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