

COMPLEX GLOBAL COMPLIANCE REQUIREMENTS NEGATIVELY IMPACT PRODUCTIVITY AND CUSTOMER ACQUISITION



53% of global respondents indicate compliance processes have a negative impact on productivity

These numbers trend even higher for the **LATAM*** region at **73%** and for the **EMEA** region at **69%**



63 hours is the global average of annual lost productivity due to job dissatisfaction per Full Time Equivalent (FTE) compliance analyst

Annual lost productivity per FTE is highest for **France at 121 hours**, Italy at 109 hours and the Netherlands at 109 hours



55% of global respondents indicate compliance processes have a negative impact on customer acquisition

These numbers trend higher for the **LATAM*** region at **68%** and for **North America*** at **58%**

Take advantage of industry-trusted compliance technologies

Our proven solutions deliver the financial crime compliance expertise, technology and risk intelligence to help enable your business to align critical resources and achieve a more effective, cost-efficient compliance program.

For more information, [download the full global report](#)



All currency in U.S. dollars.

Source: LexisNexis Risk Solutions True Cost of Financial Crime Compliance - Global Report.

*For purposes of this study, Mexico is included in LATAM and not North America. The surveyed countries in APAC include Indonesia, Malaysia, Philippines and Singapore.

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