## COMPLEX GLOBAL COMPLIANCE REQUIREMENTS NEGATIVELY IMPACT PRODUCTIVITY AND CUSTOMER ACQUISITION



53% of global respondents indicate compliance processes have a negative impact on productivity These numbers trend even higher for the LATAM\* region at 73% and for the EMEA region at 69%



63 hours is the global average of annual lost productivity due to job dissatisfaction per Full Time Equivalent (FTE) compliance analyst Annual lost productivity per FTE is highest for France at 121 hours, Italy at 109 hours and the Netherlands at 109 hours



55% of global respondents indicate compliance processes have a negative impact on customer acquisition **These numbers trend higher for the LATAM\* region at 68%** and for **North America\* at 58%** 

## Take advantage of industry-trusted compliance technologies

Our proven solutions deliver the financial crime compliance expertise, technology and risk intelligence to help enable your business to align critical resources and achieve a more effective, cost-efficient compliance program.

## For more information, <u>download the full global report</u> or call 800.658.5638



All currency in U.S. dollars.

Source: LexisNexis Risk Solutions True Cost of Financial Crime Compliance - Global Report. \*For purposes of this study, Mexico is included in LATAM and not North America.