

# LexisNexis<sup>®</sup> Government Training Course Offerings

The National Government Education Consultant team offers a complimentary online training program featuring a multitude of courses for LexisNexis® customers to develop and enhance their product knowledge and skills over a wide variety of solutions. The training program offers flexible scheduling on our current and legacy products and self-registration options for all courses to accommodate your schedule.

The course offerings are updated regularly to ensure you will have access to the latest training content. The Government Education team offers both beginner and advanced sessions as well as role specific training for the Accurint<sup>®</sup> and LexisNexis solutions. All education sessions are live, allowing you to ask questions in real-time with an experienced instructor.

This Government specific training curriculum is a valuable, complimentary resource made available to all LexisNexis Government customers. Please feel free to circulate this document within your agency, as all ID holders are welcome to participate in the sessions.

Attached you will find the listing of the courses offered with detailed descriptions as well as course durations to assist you in scheduling. Please feel free to contact us with any questions.

Andrew C. Stimson Sr. Education Manager Federal/State & Local Government

# **Your Education Consultants Team**

Jessica Kraft is an Education Consultant for LexisNexis Risk Solutions. She has worked for the company for over sixteen years. In her current role, Jessica creates and delivers online educational courses for the National Training Center, a central online destination for government customers to register and attend over twenty unique training courses applicable to their role. Prior to this position, she worked in Corporate, Small Law and Corporate Legal where she consulted with and educated her customers on how to utilize LexisNexis data for their research needs resulting in optimal results. Having an expansive background knowledge working with a variety of users and experiences provides Jessica the advantage of knowing LexisNexis solutions and data, and also that of her customers. She also attended Miami University.

**Rebecca Iali** is passionate about education and learning. As a Government Education Consultant with LexisNexis based in Los Angeles, CA., Rebecca incorporates over twenty years of training expertise. Rebecca's emphasis on identifying relevant customer needs with a focus on best practices contributes to the success of her world-class training sessions. Rebecca has trained hundreds of federal, state, and local government customers in health and human services agencies and tax and regulatory agencies, SSA, IRS, Tax Boards, Child Support Services and Enforcement, and more.

Rebecca showcases how our valuable tools and solutions at LexisNexis can help solve agency challenges by emphasizing the power of legal and public records information solutions. Rebecca has presented at conferences and on speaking panels.

Previous to this role, Rebecca held a similar role educating our LexisNexis Risk Solutions Commercial customers in insurance, healthcare, banking, and finance. Rebecca holds a Bachelor of Arts degree in Sociology from California State University, Northridge.

**Bill News, CFE.** is an Education Consultant working closely with Accurint users on the many benefits of public record data for solving problems with identifying and locating individuals. Bill has been working in the world of public records for over twenty-five years, conducting research with various organizations such as the Philadelphia Stock Exchange, the Resolution Trust Corporation, and NFC Global, where he maintained a Top-Secret Clearance. Currently, Bill assists Accurint users with navigating the database and generating search case scenarios.

**Melanie Todd** is an Education Consultant for LexisNexis Risk Solutions. She has worked for the company for six years. In her current role, she consults government agency clients on the benefits of public record data and helps them find the information they need to move their cases forward. Prior to this role, Melanie worked on the Legal side of LexisNexis where she partnered with segment leadership to support State and Local Government sales teams with training initiatives. In addition to her work with leadership she spent two years educating attorneys how to use Accurint for due diligence purposes. Before joining LexisNexis, Melanie held positions in various training arenas where she leveraged adult learning principles, evaluated training programs, and served as a lead facilitator. She is a graduate of Ohio University.



### Accurint<sup>®</sup> for Government - Basic

The goal of this training session is to provide a comprehensive overview of the Accurint for Government online research service. In this program, attendees will learn how to effectively and efficiently research people, businesses, and their related data such as real property, automobiles, court filings including bankruptcies, judgments and liens using the vast collection of LexisNexis public records resources.



#### Accurint<sup>®</sup> for Government - Advanced

(Prerequisite: Accurint for Government - Basic)

Go beyond the basics of Accurint for Government in this class designed for advanced users. The goal of this training session is to take participants on a deeper dive by introducing them to additional searches, reports, and data than what are covered in the beginner's course. By attending this session, attendees will gain new insights into tips & tricks, best practices, advanced research strategies, batch searching - and how they can incorporate these advanced skills into their daily workflows.



## Accurint<sup>®</sup> for Government – People-Finding

This session serves as a foundational course designed to educate all users of Accurint on how to best locate people and authenticate their identities. The course provides instruction on verifying such essential personal information as: name variations, DOB, gender, Social Security Number, address history & date ranges, phone numbers and more. After attending this session, users will be able to effectively utilize Advanced Person Search to locate individuals. Users will have a good understanding of the functionality and capabilities of searching for people in Accurint. Users will leverage the tools they need to verify and validate identities. Public record data will be reviewed and interpreted. Live data will be displayed and analyzed. Other tips and tools may be incorporated to enhance your research needs.





## Accurint<sup>®</sup> for Government – Business

In this session, participants will review Business Searches to explore, in part: verification that a business exists - corporate filings, Tax Identification Number, FEIN, etc. Businesses in the News (M&A, negative news, financial reporting, etc.) Understand the derogatory profile of a business (bankruptcies, judgements) business contacts (registered agents, managers, C-level executives, etc.).



### Accurint<sup>®</sup> for Government – Asset Finding

This class will cover the basics of locating an individual's assets within Accurint for Government. Participants will conduct searches to find motor vehicle registrations, real property, FAA aircraft and watercraft registrations. Searches will be run in automated valuation models to help users determine property data such as sales history and nearby sales and property summary reports.



### Accurint<sup>®</sup> for Healthcare

This session serves as an important tool for those in healthcare to identify and verify information of patients and medical providers. Locate patients and medical providers to authenticate their identities. This session will provide instruction on patient validation & verification, uncovering provider information to combat fraud, waste, and abuse, and assist with collections in the medical and healthcare field Accurint for Healthcare assists in verifying essential information for patients and providers. After attending this session, users will be able to effectively utilize Healthcare related searches to complete the missing pieces of the puzzle. Attendees will acquire knowledge of the functionality and capabilities of searching for people & providers in Accurint. Users will leverage the tools they need to verify and validate identities. Public record data will be reviewed and interpreted. Live data will be displayed and analyzed. Other tips and tools may be incorporated to enhance your research needs.





### **Accurint® for Government Collections**

The goal of this training is to provide an overview of the Accurint for Collections tool utilized by customers. Accurint for Collections is a unique platform within the litany of offerings from Accurint. This platform can only be utilized and accessed by individuals who are permitted to view and act on Fair Credit Reporting Act (FCRA) data.



#### Accurint<sup>®</sup> for IRS (IRS-approved employees only)

In this session, participants will review the basic functionality of Accurint for IRS. This will include a live search covering the general sources available and the proper contacts for help. A live Advanced Person search will be conducted to uncover best addresses. Next, the attendees will learn how to run a comprehensive report locating assets, associations, relatives, possible criminal records, etc. Searches will then be conducted to locate best phone numbers, business information, and worldwide news for individuals and businesses.



#### Accurint<sup>®</sup> For Administrators

This course will assist Administrators on tasks such as ID/password creation/deletion, suspending/un-suspending IDs, general ID maintenance, usage reports, subscription content, report creation, and company security.



#### Accurint<sup>®</sup> For Government – Relative/Family Finding

The goal of this training is to provide a comprehensive overview of the Family-Finding capabilities within the LexisNexis Accurint for Government online research service. In this respect, attendees will learn how to effectively identify and locate potential family members for the purpose of placing children in foster care services.







The goal of this training is to provide an overview of the LexisNexis Instant Verify/LexisNexis Instant Authenticate solutions utilized by customers of Accurint for Government. Lexis Nexis Instant Verify leverages the LexisNexis linking technology of LexID<sup>™</sup> while performing multiple core system data checks against the robust LexisNexis public records and proprietary databases to help you meet your verification needs. LexisNexis Instant Verify assists in confirming personal identity data, with a question-and-answer process that minimizes the data needed from a consumer to establish their identity. The LexisNexis Red Flags Rule Report identifies suspicious personal identifying information and displays warning codes when red flag risk factors are present. It can reveal patterns, practices. and suspicious activities that can help protect an organization from the growing dangers of identity theft and fraudulent activity.



#### **Risk Management Solutions (RMS)**

In this session attendees will review the basic sources available to locate and identify people and business information. Searches will be conducted to verify and validate consumer and business identities using real-time risk scoring. Gain access to deep identity intelligence to better determine risks and search business filings and third-party business information resources to locate businesses. Learn to access valuable business background information. Verify and validate a consumer or a business by accessing timely identity authentication.





Email the Law Enforcement Education Team civgovernmenteducation@lexisnexisrisk.com

The LexisNexis Instant Authenticate, Instant Verify, and Accurint services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the LexisNexis Instant Authenticate, Instant Verify, and Accurint services may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment, or another purpose in connection with which a consumer report may be used under the FCRA.

Information provided through the Accurint for Government Collections services are consumer reporting agency products provided by LexisNexis Risk Solutions Inc. and may only be accessed in compliance with the Fair Credit Reporting Act, 15 U.S.C. 1681, et seq.

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