



LexisNexis® Risk Solutions offers our law enforcement customers extensive criminal investigative and device geolocation analysis case support and training resources. Our internal subject matter expert teams include former law enforcement and military experts with the ability to leverage the LexisNexis product and data offerings to provide real-time investigative insight for LexisNexis customers. Our experts specialize in geolocation analysis, investigative case assistance, 24-hour support during exigent/emergency cases, and investigative training. These experts can also provide general product assistance and best practices.

For Exigent/Emergency or Time Sensitive Case Assistance Support: Call 1-844-367-9389 and Press 1 for Immediate Assistance

General Inquiries, to include:

- Product Questions
- Product Issues
- Requests for Product Training
- New User Product Training

Investigative Training Inquiries, to include:

- Questions on the 40-Hour, Subject Matter Expert, Fugitive and E-Learning Courses
- Information on Hosting a Course
- Scheduling the Drive Test Scanner

➤ PSGovernmentEducation@lexisnexisrisk.com



TrainingCoordinator@lexisnexisrisk.com



• 1-844-367-9389, Press 4

Investigative Case Assistance Inquiries, to include:

- Warrant Related Questions
- LIVE Tracking Questions
- Pen Register Questions
- Requests for Non-Exigent Case Assistance
- Requests related to the Drive Test Scanner

Investigations@lexisnexisrisk.com



Accurint® TraX™ **Product Demo Request:**

Visit: https://risk.lexisnexis.com/products/accurint-trax

For more information on LexisNexis Risk Solutions Criminal Investigative and Geolocation Analysis Case Support and Training Resources, visit https://risk.lexisnexis.com/geo

The Lexis Nexis Accurint TraX services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the Lexis Nexis Accurint TraX service may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another purpose in connection with which a consumer report may be used under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Accurint is a registered trademark of LexisNexis Risk Data Management Inc. TraX is a trademark of LexisNexis Risk Solutions FL Inc. © 2023 LexisNexis Risk Solutions.NXR15627-01-0223-EN-US