

Criminal Investigative and Geolocation Analysis Case Support and Training Resources

LexisNexis® Risk Solutions offers our law enforcement customers extensive criminal investigative and device geolocation analysis case support and training resources. Our internal subject matter expert teams include former law enforcement and military experts with the ability to leverage the LexisNexis product and data offerings to provide real-time investigative insight for LexisNexis customers. Our experts specialize in geolocation analysis, investigative case assistance, 24-hour support during exigent/emergency cases, and investigative training. These experts can also provide general product assistance and best practices.

**For Exigent/Emergency or Time Sensitive Case Assistance Support:
Call 1-844-367-9389 and Press 1 for Immediate Assistance**

General Inquiries, to include:

- Product Questions
- Product Issues
- Requests for Product Training
- New User Product Training

✉ PSGovernmentEducation@lexisnexisrisk.com

Investigative Training Inquiries, to include:

- Questions on the 40-Hour, Subject Matter Expert, Fugitive and E-Learning Courses
- Information on Hosting a Course
- Scheduling the Drive Test Scanner

✉ TrainingCoordinator@lexisnexisrisk.com

☎ 1-844-367-9389, Press 4

Investigative Case Assistance Inquiries, to include:

- Warrant Related Questions
- LIVE Tracking Questions
- Pen Register Questions
- Requests for Non-Exigent Case Assistance
- Requests related to the Drive Test Scanner

✉ Investigations@lexisnexisrisk.com

❓ <https://help.zetx.com/support/new>

Accurint® TraX™ Product Demo Request:

Visit: <https://risk.lexisnexis.com/products/accurint-trax>

For more information on LexisNexis Risk Solutions Criminal Investigative and Geolocation Analysis Case Support and Training Resources, visit <https://risk.lexisnexis.com/geo>