



## Flexible Payment Solutions Specifically Designed for Government Agencies

Choose from multiple payment platforms  
and services to optimize the citizen experience.

When collecting payments, you want to make the process convenient. Your citizens are more likely to pay promptly when you accept several different payment methods across multiple channels – online, on the phone, at the counter or using a mobile device. You spend less time chasing fees, and citizens appreciate the ease of making payments.

LexisNexis® Risk Solutions has more than 37 years of experience providing technology to local, state and federal government agencies. We can help your agency offer more payment options to your constituents. Best of all, you won't have to add resources to collect and process payments.

## Simple solutions for every type of payment

LexisNexis® Payment Solutions are designed specifically for government agencies to easily and securely accept consumer payments 24/7, all without having to process an endless stream of bill payments. We can help automate payment of all kinds including:

- |                              |              |                    |
|------------------------------|--------------|--------------------|
| • Driver's license renewals  | • Court fees | • Monthly payments |
| • Motor vehicle registration | • Fines      | • Personal taxes   |
| • Parking tickets            | • Citations  | • Property taxes   |
| • Utility bills              | • Permits    | • And more         |

Across your entire agency — whether a single location or multiple sites — you have a single point of reconciliation for all payment types and sources. You also get real-time, automated notifications and direct, same-day settlement processing guaranteed.



## Complements your existing systems

While any payment processor can help your agency accept online payments, we offer true integration across a multichannel approach. Wherever your constituents want to pay, we can be there — offering convenience and security.

### Choose the solution that best fits your agency's processes:



**Essential Payment Solution** — This package comes with everything you need to accept credit cards in the office and online. All options include our professional 24/7 support and same-day settlement processing. You'll be up and running and accepting payments in about one week, with no service interruption.



**Integrated Solution** — Enjoy seamless operation with your existing software and accounting methods. From day one, we take care of the heavy lifting, with custom programming to create an effortless experience for your staff — and, just as importantly, your constituents.

With either solution, you're able to reach across divisions, departments and locations to accept and reconcile payments in a way that supports the way you work. Our services can also be tailored to your specific payment rules, desired level of integration, reporting needs and more.

## Improves efficiency

LexisNexis Payment Solutions simplifies the payment process for government agencies. Consider these benefits:

### For Your Agency

- Works seamlessly with your existing software and accounting methods
- Custom programming creates an effortless experience for your staff
- Flexible cost models, including no cost if you pass on service fees
- Provides real-time data and custom reports
- Frees up agents to focus on other tasks
- Scales along with your agency's growth

### For Your Constituents

- Provides flexibility with online, counter, call center, mobile device or kiosk payments
- Custom programming creates a seamless, streamlined payment experience
- Citizen data is handled with the utmost security for data protection





*We know government agencies. We work with over 2,800 across the nation.*

## One solution, multiple payment methods



**1. Point-of-Sale Payments:** Securely accept electronic payments in person using state-of-the-art terminals and directly link payments to your agency's data. Capture unique components such as product name, reference number, terminal ID and staff person accepting payment. You can even print detailed customer and agency receipts with ease. Payment methods include major credit cards, Apple Pay, Google Pay and Samsung Pay.



**2. Online Payments:** Take secure payments online by credit card, signature debit card, even personal or business electronic check – no IT staff required. We'll custom design a user-friendly website for your agency to accept payments 24/7 with several available options such as:

- Configurable payment types (blind or validated)
- Flexible payment flows (data captured at agency or by LexisNexis Payment Solutions)
- Real-time automatic notifications



**3. Phone Payments:** Take payment calls in your office or through a full-service call center:

- Call Center Payments free your staff to focus on other critical tasks. Working with you, we'll develop a custom pre-recorded welcome message, instructions specific to your agency's requirements and access to our professional 24/7 bilingual call center specialists.
- Interactive Voice Response (IVR) Payments use state-of-the-art IVR technology to accept validated or blind payments via a unique toll-free phone number. We offer custom bilingual voice scripting and speech-recognition technology. We support text-to-speech and pre-recorded voice scripts.



**4. Kiosk Payments:** A self-service kiosk allows customers to electronically make payments quickly and securely via touch-screen in English or Spanish. We customize the kiosk to integrate with your back-office workflow system.



**5. VPS Consolidated Office System:** Daily payment processing for all payment methods is easy with our secure web-based VPS Consolidated Office System. It features real-time authorization/posting for all payment types, automatic customer email receipts and agency-defined product data fields for easy online searches.


The agency-defined close rules allow for:

- Breakdown of daily settlements by product, payment source, user or terminal
- Automated or manual closing process
- Electronic (ACH) deposit of funds into single or multiple accounts

Multiple locations? No problem! Each location can be set up independently from a main office, allowing individual closing and management roll-up reporting.



**6. Mobile Payments:** Securely accept electronic payments from your consumers' mobile devices. As with all options we offer, you're able to integrate the payments into your back-office workflow system, and same-day settlement processing is available.



*Whether your agency is national, statewide, local or independent, LexisNexis Payment Solutions can handle your volume and unique requirements.*

### Secure and reliable

LexisNexis Payment Solutions is PCI Level 1 compliant, meets NACHA requirements and follows credit card association regulations. We also help you to minimize your PCI scope without sacrificing convenience:

- Same-day settlement processing
- No resident card data handled on your network
- We take care of chargebacks and disputes
- We own the merchant IDs, so legal liability and financial responsibility is ours

Additionally, each point-of-sale site is independently credentialed to reduce fraud. We go beyond Payment Card Industry Data Security Standards (PCI DSS) with 17 independent audits each year to ensure data and physical security.

### Processing payments for more than 37 years

LexisNexis Payment Solutions streamlines the payment process between consumers and government agencies across the nation. Its services are managed by LexisNexis® VitalChek Network Inc., a leader in remote ordering and payment processing services for government agencies for more than 35 years.



For more information about our solutions,  
call 866.559.3279, scan the QR Code or visit  
<https://lnpaymentsolutions.com>



#### About LexisNexis Risk Solutions

LexisNexis® Risk Solutions includes seven brands that span multiple industries and sectors. We harness the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit [risk.lexisnexis.com](https://risk.lexisnexis.com) and [www.relx.com](https://www.relx.com).

Payment Solutions provided by LexisNexis is not provided by “consumer reporting agencies” as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) (“FCRA”) and does not constitute a “consumer report” as that term is defined in the FCRA. Payment Solutions may not be used in whole or in part as a factor in determining eligibility for credit, insurance, or employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Other products and services may be trademarks or registered trademarks of their respective companies. © 2024 LexisNexis Risk Solutions. NXR16214-00-1023-EN-US