



Flexible payment solutions specifically designed for government agencies.

LexisNexis® Payment Solutions

Easy. Secure. Convenient.

Complete Payment Solutions For Your Agency

Streamlining Your Payment Process At No Agency Cost

Really, **no agency cost**. There is no cost to your agency for equipment, supplies, maintenance fees, customer support or to integrate with your current system. We even pay all associated credit card fees, manage charge backs and provide same-day settlement processing.

LexisNexis® Risk Solutions, a leading technology solution provider to local, state and federal government agencies, can help your agency offer more convenient and timely payment options to your consumers. LexisNexis Payment Solutions helps automate payments of fees, utility bills, license renewals, citations, monthly payments and much, much more.

Payment Platforms and Services

With multiple payment platforms and services available from LexisNexis Payment Solutions, you can design your own system – from how your customers make payments to integrating the system into your office environment.



LexisNexis® Payment Solutions are designed specifically for government agencies to easily and securely accept consumer payments 24 hours a day, seven days a week, all without having to process an endless stream of bill payments.

Point-Of-Sale Payments

Securely accept electronic payments in person using state-of-the-art terminals and directly link payments to your agency's data. Capture unique components such as product name, reference number, terminal id, and staff person accepting payment. Even print detailed customer and agency receipts with ease.



Online Payments



Take secure payments online by credit card, signature debit card, even personal or business electronic check – no IT staff required.

We'll custom design a user-friendly website for your agency to accept payments 24/7 with several available options like:

- configurable payment types (blind or validated)
- flexible payment flows (data captured at agency or by LexisNexis Payment Solutions)
- real-time automatic notifications

Phone Payments

Whether you take payment calls in your office, need a full-service call center, or are somewhere in-between, we can find the right fit for you.

You name it, we can help you do it.



Agency Phone Payments can be a breeze, with built-in agency-defined datafields and product rules, real-time authorizations/posting, and automatic customer receipts via email.

Call Center Payments can help your staff focus on other critical tasks - with a custom pre-recorded welcome message, instructions specific to your agency's requirements, and our professional 24/7 bi-lingual Call Center specialists..

Interactive Voice Response (IVR) Payments use state-of-the-art IVR technology to accept validated or blind payments via a unique toll-free phone number. Custom bi-lingual voice scripting, speech recognition technology, text-to-speech and pre-recorded voice scripts are all supported.

Kiosk Payments



Keep your office area humming with payment activity - all without tying up your staff.

How? Easy. A Self-Service Kiosk allows customers to electronically make payments quickly and securely via touch-screen in English or Spanish. And, it's customized to integrate with your back office workflow system.

Mail Payments

Free your staff from tediously handling mailed-in payments and keying them into an antiquated system for processing.



LexisNexis Payment Solutions can automate the process from beginning to end – including scanning the payment documents and automatically posting application data into our VPS workflow system for automated processing.

Mobile Payments



Securely accept electronic payments via consumers' mobile devices.

As with all options offered by LexisNexis Payment Solutions, payments are integrated into your back office workflow system, and same-day settlement processing is available.

Identity Verification & Authentication

To help ensure the protection of customers' identities, we use leading-edge identity verification and authentication applications which can be easily incorporated into any available payment platform.

Got 5 minutes?

Call us today for a free demonstration.

866.559.3279



Payment Types

Our LexisNexis Payment Solutions Consultants can help you decide which system options are best for your agency and the needs of the customers you service. No matter what type of payments you have, including blind or validated payments, LexisNexis Payment Solutions can effectively make your agency available 24/7. Allow your customers to make payments at their convenience for:

- Fines
- Court fees
- Utility bills
- License renewals
- Citations
- Personal Taxes
- Property Taxes
- Monthly payments
- Permits
- and much more

VPS Consolidated Office System

Quickly and easily handle daily payment processing, for all payment methods, with our secure web-based VPS Consolidated Office System.

Featuring real-time authorization/posting for all payment types, automatic customer e-mail receipts, and agency-defined product data fields for easy online searches. Also, agency-defined close rules allow for:

- breakdown of daily settlements by product, payment source, user, or terminal
- automated or manual closing process
- electronic (ACH) or check deposit of funds, into single or multiple accounts

Multiple locations? No problem! Individual locations can be setup independently from a main office, allowing individual closing and management roll-up reporting.

Whether your agency is nationwide, statewide, countywide, local or independent, LexisNexis Payment Solutions can handle your volume.



A Name You Can Trust

LexisNexis Payment Solutions streamlines the payment process between consumers and government or public agencies across the nation. LexisNexis Payment Solutions is managed by LexisNexis VitalChek Network Inc., a leader in remote ordering and payment processing services for government agencies for over 25 years.

Secure and Reliable

We are PCI Level 1 compliant, meet NACHA requirements and required credit card association regulations.

Customized Solutions

Our services can be customized to your specific payment rules, desired level of integration, reporting needs, and more.

Same-Day Settlement Processing

No reason to wait for days to get your money - get it the same day your customer monies are collected.

For more information:

Call 866.559.3279 or visit
paymentsolutions.lexisnexis.com

About LexisNexis Risk Solutions

LexisNexis Risk Solutions (www.lexisnexis.com/risk) is a leader in providing essential information that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy. LexisNexis Risk Solutions is part of Reed Elsevier, a leading publisher and information provider that serves customers in more than 100 countries with more than 30,000 employees worldwide.

Our government solutions assist law enforcement and government agencies with deriving insight from complex data sets, improving operational efficiencies, making timely and informed decisions to enhance investigations, increasing program integrity, and discovering and recovering revenue.



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