



Most officers would agree, time spent reporting minor incidents is time that could be better spent elsewhere. But, how does an agency effectively manage the needs of the community without draining resources? Now you can increase services to your community while reducing operating expenses with LexisNexis® Desk Officer Reporting System.



### Easy and convenient for citizens and officers

This innovative solution is the only "off-theshelf" system that automatically interfaces information submitted online by community members with your records management system (RMS). This great feature helps law enforcement agencies:

- Reallocate valuable officer resources-take anywhere from 10-30% of your overall reports online
- Proactively focus on crime trends
- Decrease response time to priority calls
- Improve officer morale

#### North American law enforcement agencies are already saving nearly \$40M annually

- Agencies are processing upwards of 25% of their reports online freeing up patrol officers and other units
- Most agencies experience a return on their investment within the first year

# What people are saying



"Just to let you know, you guys are fantastic to work with."

Captain Daniel Coon, Howard County Police Department

## Collect over 40 various incident reports and forms from the general public

- Minor Motor Vehicle Accidents–Collect minor and non-injury vehicle accident reports online when citizens file reports from their phones at the scene or from any computer. Reports can include a list of those involved, their role, and a narrative describing what happened as well as uploaded images of the damage and insurance documents. Multiple reports from various sources can be tied together so a single incident report contains all documentation associated with the collision.
- Anti-Bullying Reporting–Gather bullying incidents from school administrators either as an information only reports or as crimes. School administrators can even be issued special credentials to file their reports securely.
- Shoplifting Reports–Receive shoplifting reports from security guards issued special reporting privileges. For reports involving suspects in custody, officers need only transport the suspect and issue a supplement to the original report filed by the security officer.
- Supplements for Burglaries–Reduce time on data entry in the field when citizens submit property lists at a later time–when they are comfortable and ready to do so. Officers still respond, calm the victims, and collect critical information and evidence as usual.

2

#### LexisNexis® Desk Officer Reporting System



You can handle a myriad of incidents without dispatching an officer to the scene when you implement our system.

### Easy and convenient for citizens and officers

- Community members file reports, crime tips, and other incidents 24/7 through our secure online reporting system. The system supports multiple languages while agency personnel can review the report in English.
- Reports are easy for officers to review and route appropriately within minutes.
- If a report is approved, it will automatically be transferred into the agency RMS and can be treated just like any other report filed in the field.
- All case management, crime analysis, and Uniform Crime Reports (UCR)/ National Incident-Based Reporting System (NIBRS) reporting can be done without having to modify your current procedures.
- Crime victims automatically receive a PDF copy of approved reports via email.
- Smooth system implementation includes training, sample operational directives and deployment strategies.

### New mobile quick connect text service included at no cost

Non-emergency inbound calls can now be routed to your Desk Officer Reporting System web application—providing individuals with instant access to your custom non-emergency incident reporting website, while freeing up your staff to respond to emergency calls that require immediate attention.

3

### For more information, call 877.719.8806 or email solutionsinguiry@lexisnexisrisk.com



#### About LexisNexis Risk Solutions

At LexisNexis Risk Solutions, we believe in the power of data and advanced analytics for better risk management. With over 40 years of expertise, we are the trusted data analytics provider for organizations seeking actionable insights to manage risks and improve results while upholding the highest standards for security and privacy. Headquartered in metro Atlanta USA, LexisNexis Risk Solutions serves customers in more than 100 countries and is part of RELX Group, a global provider of information and analytics for professional and business customers across industries. For more information, please visit www.lexisnexis.com/risk.

The Desk Officer Reporting System is not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and does not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the Desk Officer Reporting System may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Coplogic is a trademark of LexisNexis Coplogic Solutions Inc. Other products and services may be trademarks or registered trademarks of their respective companies. Copyright © 2017 LexisNexis. NXR11058-01-0917-EN-US