

The new mobile guick connect text service allows non-emergency inbound calls to be routed to your Desk Officer Reporting System web application—providing community members with access to your custom non-emergency incident reporting website, while freeing up your staff to respond to emergency calls that require immediate attention.

## How it works:



Your dispatcher/staff can transfer non-emergency calls to a dedicated phone number



The caller simply inputs their 10-digit mobile number



The caller will receive a text message containing the URL they'll need to file their online report using the Desk Officer Reporting System



The website recognizes the filer as coming from a cellular phone and provides mobile pages to provide an easy filing experience



Your agency will receive notification the same way you do today

## How to get started:

Simply contact your LexisNexis Coplogic Solutions account representative to sign up.



The Desk Officer Reporting System is not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and does not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the Desk Officer Reporting System may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Coplogic is a trademark of LexisNexis Coplogic Solutions Inc. Other products and services may be trademarks or registered trademarks of their respective companies. Copyright © 2017 LexisNexis. NXR12177-00-0917-EN-US