



**LexisNexis® VitalChek® Funeral Home Portal**

## Simplified Certificate Ordering for Funeral Home Professionals

Save time and money while  
streamlining your workflow.

**The LexisNexis® VitalChek® Funeral Home Portal** offers a simple, secure, and efficient solution for ordering death certificates. Save time, streamline your administrative workflow, and ensure priority processing with our fully web-based platform, designed specifically for funeral home professionals.





## Key Features and Benefits

### Streamlined Ordering Process

The portal allows funeral home professionals to quickly order multiple copies of death certificates or disposition permits for multiple decedents, with a single, secure sign-in, reducing administrative time.



**Delivery Options:** Offers UPS Next Day Air, Standard First-Class Mail, or Will-Call delivery, with email notifications when documents are ready, enhancing efficiency.



**Dashboard Reporting Tool:** Includes a comprehensive dashboard for managing and reconciling orders, tracking progress by status, delivery method, and historical data, which aids in operational oversight.



**Cost Efficiency:** Industry-leading solution with minimal cost to funeral homes, saving time and resources.



**Additional Services:** In some regions, funeral homes can use the portal to pay for county burial permits, further simplifying the process.

### Security and Accessibility



**Secure Platform:** The portal uses secure communication protocols to protect sensitive data, with LexisNexis® VitalChek® providing electronic identity validation to ensure only authorized users access the system.



**User-Friendly Interface:** Designed to be intuitive, allowing for quick navigation and order placement without extensive training.

### Why Choose the VitalChek® Funeral Home Portal?

The VitalChek Funeral Home Portal empowers funeral home professionals with tools to simplify their work and better serve families. With no hardware to purchase, no maintenance costs, and no information technology resources required, it's designed to be a cost-effective, simplified solution. We provide professional training and support to ensure you have everything you need to get started.



## Flexible Payment Solutions Designed for You

Expand your services with LexisNexis® Payment Solutions, designed to streamline payment processes for both your business and clients. Choose from multiple payment channels and methods to optimize the client experience.

### Benefits of LexisNexis Payment Solutions:

- **Accept Payments:** Facilitate payments for pre-funeral arrangements, memorial products, personalization services, and more.
- **Multiple Payment Options:** Provide clients with numerous payment channels, including online, mobile, point-of-sale systems, and phone payments.
- **Enhanced Data and Reporting:** Access real-time data, automated reporting, and same-day settlement processing.

### Integrated Efficiency

- **System Compatibility:** Ensure smooth operations compatible with existing systems.
- **Workload Reduction:** Decrease manual workloads through custom programming and automated solutions.



### Choose the Solution that Best Fits Your Needs

While any payment processor can help your organization accept payments, we offer true integration across a multichannel approach. We provide convenience and security regardless of how your clients choose to pay.

- **Essential Payment Solution:** This package includes all necessary features to accept credit cards both in-office and online, accompanied by professional 24/7 support and same-day settlement processing. Implementation is quick, typically requiring about one week without service interruption.
- **Integrated Solution:** Experience seamless integration with your existing software and accounting methods. From the start, we will handle the technical aspects, creating an effortless experience for both your staff and your clients.

Both solutions enable acceptance and reconciliation of payments across divisions, departments, and locations in a manner that aligns with your operational needs. Our services can be tailored to meet specific payment rules, desired integration levels, reporting requirements, and more.

### Why Choose LexisNexis® Payment Solutions?

LexisNexis® Payment Solutions is an industry leader in providing payment processing solutions that enable your organization to securely accept consumer payments without the need to manually process numerous payments. The services offered by LexisNexis Payment Solutions are managed by LexisNexis® VitalChek® Network Inc., a leading provider of remote ordering and payment processing services for more than 37 years. By leveraging our expertise and commitment, you can optimize operations, reduce PCI scope, and ensure prompt and secure payment for various services.



# Two Solutions, One Trusted Provider...

## **LexisNexis® VitalChek® Funeral Home Portal and LexisNexis® Payment Solutions**

Simplify your operations and boost efficiency by using one trusted provider for both order processing and secure payment solutions. With one provider, you can reduce complexity, receive consistent support, and enjoy faster issue-resolution.

- Potential Cost Savings
- Streamlined Support and Maintenance
- Consistent User Experience
- Strong Vendor Relationship
- Scalability and Flexibility
- Benefits of the LexisNexis® Risk Solutions Security Suite

Fewer vendors mean less hassle—so you can focus on growing your business.

**For more information on either or both of these solutions,  
please scan the appropriate QR Code below.**



**LexisNexis®  
VitalChek®  
Funeral  
Home Portal**

**LexisNexis®  
Payment  
Solutions**



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The LexisNexis Funeral Home Portal and LexisNexis Payment Solutions services are not provided by "consumer reporting agencies" as that term is defined in the Fair Credit Reporting Act (15 U.S.C. §1681, et seq.) ("FCRA") and does not constitute "consumer reports" as that term is defined in the FCRA. Accordingly, the LexisNexis Funeral Home Portal and LexisNexis Payment Solutions Services may not be used in whole or in part as a factor in determining eligibility for credit, insurance, or employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. These products or services aggregate and reports data, as provided by the public records and commercially available data sources, and are not the source of the data, nor are they it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Other products and services may be trademarks or registered trademarks of their respective companies. © 2025 LexisNexis Risk Solutions.