

PART A – CORE TERMS

This Part A applies to all products and services provided by LNRS.

1 CUSTOMER USE

- 1.1 **Terms.** Part A of this Agreement applies to all products and/or services made available by LNRS, or any Affiliate of LNRS, to Customer pursuant to this Agreement.
- 1.2 **Grant of Rights.** Subject to the terms of this Agreement, LNRS grants to Customer a non-exclusive, non-transferable, revocable licence, without the right to grant sublicenses, for Customer to access and use the Product in accordance with the Agreement. All uses of the Product and/or any additional products and/or services of LNRS not expressly specified in an Order Form or expressly permitted pursuant to this Agreement are prohibited.
- 1.3 **Authorized Users.** Customer may exercise its rights to the Product via its Authorized Users.
- 1.4 **Affiliates.** Except as specifically authorized on an Order Form, a licence granted to Customer shall not extend to Customer Affiliates, and Customer shall not make the Product available to or accessible to its Affiliates without the prior written approval of LNRS and the payment of any additional fees agreed between the parties.
- 1.5 **Customer Responsibility.** Customer shall be responsible and liable for the acts and omissions of its Authorized Users and Permitted Affiliate(s), including all Losses suffered or incurred by LNRS in connection with the acts or omissions of such Authorized Users or Permitted Affiliates.
- 1.6 **Use Changes.** Customer agrees that changes to its corporate structure, employees, user numbers or usage may entitle LNRS to charge additional fees and Customer shall notify LNRS in writing and in advance of any anticipated changes in its use of the Products.
- 1.7 **Use Restrictions.** Except as expressly permitted elsewhere in this Agreement (including on an Order Form) or the prior written approval and consent of LNRS, Customer shall not, and shall not encourage or permit any Person, to:
- (a) copy the Product, or any part of it, or create a database of Licensed Content or of the output of a Product;
 - (b) remove, alter or hide any copyright, trade mark or other notice or code or identifier (including identifying codes associated with any Licensed Content) on or forming part of the Product;
 - (c) create derivative works from or translate any part of the Product;
 - (d) distribute, publish, transmit or otherwise communicate any part of the Product to any third party or to the public generally, including by making it available via a file-sharing, time-sharing, service bureau or similar mechanism or by any other means whether presently known or unknown;
 - (e) adapt, modify, reverse engineer or tamper in any way with the Product or any part of it, or create a product that is competitive to the Product or a part of it;
 - (f) reconfigure or adjust any setting embedded within the Product, including any gateways, interfaces, or ports;
 - (g) sell, loan, transfer, sub-license, hire or otherwise dispose of the Product to any third party;
 - (h) decompile, disassemble, decode or reverse engineer the Product or any part of it or otherwise attempt to derive or gain access to their source code;
 - (i) attempt to circumvent any technological protection mechanism or other security or licensing compliance feature of the Product (including any security feature of data packages created stored or transmitted by any person using any element of LNRS software or services);
 - (j) create internet links to the Product or “frame” or “mirror” the Product in whole or in part, on any other server or device;
 - (k) use any algorithm, application, device, method, software or other automated tool or other means to access, copy, manipulate, or scrape data from the Product in any circumstances;
 - (l) place a Product (which includes Licensed Content) or any part of it in an internal or third party application;
 - (m) train a generative artificial intelligence model or large language model from Licensed Content or a Product, or place Licensed Content within a large language model or application or allow such model or application to access Licensed Content or a Product;
 - (n) introduce or allow any malware, viruses, trojan horses or other harmful or disabling code on to the Products and/or any of LNRS’s software or services;

- (o) use the Product for any unlawful or unauthorised purpose, including any infringement of a third party's copyright or other Intellectual Property Rights, or for any illegal, immoral, or offensive purpose;
- (p) allow the Product to become the subject of any charge, lien or encumbrance.

If Customer is legally entitled to do any of the foregoing under provisions of applicable laws that cannot lawfully be excluded, it shall notify LNRS prior to exercising that right.

- 1.8 **Legal Requirements.** Customer shall ensure that its use of the Product meets all legal requirements wherever it is used by Customer, and shall promptly notify LNRS of any legal requirements that may affect use of the Product or the operation of this Agreement.
- 1.9 **LNRS Assurances.** LNRS will provide the Product in accordance with laws which apply to LNRS and its business and will perform its obligations under this Agreement with reasonable skill and care.
- 1.10 **Availability.** Where an Order Form states that LNRS will provide the Product as a mobile application or software as a service, LNRS will use reasonable endeavours to ensure that the Product is available to Customer, excluding downtime for regular or emergency maintenance. LNRS makes no representation or warranty that the Product will be available for access all the time, or at any time, on a continuous uninterrupted basis. Time is not of the essence in respect to provision of the Product, and sole obligation of LNRS, and Customer's sole and exclusive remedy, is to request that LNRS effect delivery or reinstate service as soon as is practically possible.
- 1.11 **Product Changes.** LNRS may update, enhance, or otherwise change a Product or any part of it from time to time, and at any time without notice to Customer. Where such change will lead to a material decrease in functionality, LNRS will provide Customer with thirty (30) days' notice. During a period of thirty (30) days starting on the day that LNRS provides the notice, Customer may, by written notice, terminate the license relating to the affected Product(s). If Customer does not exercise its right to terminate within thirty (30) days from the date of notice from LNRS, Customer accepts the changed product, and may no longer exercise this termination right.
- 1.12 **Discontinuation.** LNRS may discontinue and/or withdraw a Product or a part of a Product, or any support offered for a Product on three months' prior notice to Customer. At the end of such notice period, LNRS shall have no obligation to provide or support the Product or version. In the event that LNRS discontinues or withdraws the Product, LNRS may either (a) offer Customer a refund of the unused portion of any prepaid fees under the applicable Order Form or (b) make available an alternative product on such additional terms as may be agreed by LNRS and Customer in an Order Form. Where provision of a Product by LNRS is dependent upon a relationship with a third party, LNRS may discontinue a Product or any Licensed Content in whole or in part without notice following an alteration in the relationship between LNRS and that third party.
- 1.13 **Customer Information.** Customer will provide LNRS with such information as it may reasonably require concerning Customer's use of the Product and any Derived Data and answers to queries, decisions and approvals which may be reasonably necessary for LNRS to comply with its obligations under this Agreement or supply access to the Products to Customer, as the case may be. Customer shall ensure that such information and answers provided to LNRS are accurate and complete.
- 1.14 **Usernames and Passwords.** LNRS may allocate usernames and passwords to Authorized Users or for Products. Where LNRS allocates usernames and passwords, each username and password is unique to the named individual Authorized User and may not be shared, transferred, or utilized by another individual. LNRS may alter usernames and/or passwords in accordance with its standard security procedures and will inform Customer of the change. Customer must promptly notify LNRS if it becomes aware or suspects that a third party has obtained a password or accessed a Product, and LNRS may alter the password and inform Customer accordingly.
- 1.15 **Third party terms.** The Product may contain data or other material provided by LNRS third party licensors. Additional terms may apply to such data or materials, and Customer agrees to comply with all applicable additional terms as communicated or made available by LNRS from time to time. Where Customer accesses Licensed Content or a Product via a third party service or delivery method, this Agreement prevails over any third party terms with regard to Customer's access to and use of a Product or Licensed Content.
- 1.16 **Reasonable Instructions.** Customer shall comply with the reasonable instructions of LNRS in relation to use of the Product.
- 1.17 **Attribution.** Where an Order Form permits the display or other distribution of Licensed Content to third parties, such display or distribution must include wording within a reasonable proximity to the Licensed Content acknowledging LNRS (or such brand name as LNRS may require) as the source of the data, together with (where reasonably possible) such brand logo as LNRS may reasonably require.

- 1.18 **Non-Exclusivity.** LNRS provides its Product on the basis that no Product is provided on an exclusive basis. Customer recognises that LNRS may provide the same, similar, or different Products to its other customers.
- 1.19 **Disputes and Litigation.** Customer may not use a Product or Licensed Content in connection with litigation, expert testimony or dispute resolution proceedings (“Dispute”) otherwise than as permitted on an Order Form. Where an Order Form expressly permits such use, Customer acknowledges and agrees that (a) LNRS may provide LNRS Products, including data, analytics, reports, witness of fact and expert witness services, to third parties, which may include but is not limited to parties to the same Dispute; (b) that LNRS has provided notice that it may provide Products to third parties in the same Dispute; and (c) LNRS may disclose to prospective customers the fact that LNRS is providing Products to a party in the Dispute, including the case name and number of the proceedings, and the nature of the services being provided. Customer agrees and acknowledges that no conflict of interest arises in these circumstances.

2 FEES AND PAYMENT

- 2.1 Customer shall pay the Fees to LNRS within thirty (30) days from the date of an invoice or as otherwise set out in an Order Form. Payment obligations are non-cancellable and fees paid are non-refundable except as stated in this Agreement or by applicable law.
- 2.2 Customer shall promptly respond to a request from LNRS requesting details of its use of the Product to enable LNRS to calculate and verify the Fees payable by Customer. Customer shall also provide complete and accurate billing and contact information to LNRS and notify LNRS of any changes to such information.
- 2.3 Fees exclude taxes, levies, duties or similar governmental assessments of any nature, including, for example, value-added, sales, use or withholding taxes, assessable by any jurisdiction (collectively, “**Taxes**”) except as expressly set out in an invoice. Customer shall pay all Taxes associated with Customer’s purchases and use of Product. If LNRS has a legal obligation to pay or collect Taxes, LNRS will invoice Customer, and Customer will pay that amount unless Customer provide LNRS with a valid tax exemption certificate authorised by the appropriate taxing authority. For clarity, LNRS is solely responsible for taxes assessable against LNRS based on its income, property and employees.
- 2.4 Where LNRS agrees to use invoicing or payment platforms at Customer’s request, Customer shall reimburse LNRS for costs or expenses incurred by LNRS in connection with use of such platforms. Where LNRS agrees to issue invoices to a Customer Affiliate or other third party for payment in satisfaction of Customer payment obligations, Customer remains responsible for ensuring payment of such invoices and for the full amount of Fees.
- 2.5 If Fees are not paid in cleared funds by Customer to LNRS by the due date for payment, without limiting any other rights it may have, LNRS may suspend the Customer’s access to the Product in whole or in part on notice to Customer.
- 2.6 Interest will accrue on unpaid amounts from the due date for payment at the lower of three percent (3%) per month or the maximum rate allowed by law. Customer agrees: (a) to pay all costs of collection of overdue Fees, including reasonable legal fees and costs and (b) that LNRS may condition future renewals on payment terms shorter than those specified this Agreement if Fees are not received by the due date for payment.
- 2.7 Save as agreed in an Order Form, quantities or usage levels licensed cannot be decreased during the Initial Term. Customer’s use of the Products other than as specifically and expressly permitted by this Agreement shall incur additional fees and Customer must pay LNRS those additional fees within 30 days of written demand by LNRS at (a) the rates set out in the relevant Order Form or (b) at the then-current LNRS market rate, whichever is greater.
- 2.8 LNRS may increase Fees annually by the amount or percentage set out in an Order Form or other advance written notice to Customer. An increase in Fees shall apply from the anniversary of the Effective Date, unless otherwise indicated by LNRS.

3 COMPLIANCE WITH LAWS AND STANDARDS

- 3.1 Customer shall at all times comply, at its own expense, with all applicable laws (including but not limited to export laws and sanctions), statutes, ordinances, government regulations and codes in connection with its use of the Product. Without limitation to the foregoing, each party shall comply with all applicable laws relating to anti-bribery and anti-corruption including, where applicable, but not limited to the UK Bribery Act and Foreign Corrupt Practices Act and shall maintain in place throughout the term of this Agreement policies and procedures to ensure compliance with such requirements.

4 INTELLECTUAL PROPERTY

- 4.1 **Customer Rights.** All right, title and interest in Contributed Data, as between Customer and LNRS, remains with Customer, and LNRS acquires no rights in Contributed Data save for those granted by this Agreement or as otherwise agreed in writing between the parties.
- 4.2 **Customer Acknowledgments.** Customer acknowledges that:

- (a) LNRS or its Affiliates or its or their licensors own all Intellectual Property Rights in and to the Product;
- (b) it does not now and will not at any time have, own, or acquire in the future any copyright or any other Intellectual Property Rights in the Product or any part of it; and
- (c) the Product contains proprietary and Confidential Information of LNRS and its Affiliates and its or their licensors.

4.3 Customer shall not (except as permitted under this Agreement or as otherwise agreed in writing by LNRS) use or exploit for any purpose whatever (including to the financial detriment or commercial disadvantage of LNRS) any Intellectual Property Right or Confidential Information of LNRS or its Affiliates and shall prevent its Authorized Users and other personnel from doing so. RELX and the RE symbol are trademarks of RELX Group plc, used under licence.

4.4 Customer undertakes that it shall not use, or attempt to use, any LNRS Intellectual Property Right or any trade marks or names that are or may reasonably be regarded as being confusingly similar to LNRS Intellectual Property Rights, including, without limitation, any Intellectual Property Right that may exist in any LNRS trade marks and/or trade names, without the grant of an express license in writing from LNRS.

5 INDEMNITIES

5.1 **LNRS Indemnity.** Subject to clauses 5.3 and 5.4, LNRS shall indemnify Customer and keep Customer indemnified from and against all costs payable to a third party arising out of or in connection with any written third party claim, demand or action alleging that the Product, as provided by LNRS, infringes any Intellectual Property Rights of a third party.

5.2 **Customer Indemnity.** Subject to clauses 5.3 and 5.4, Customer shall on demand indemnify, hold harmless and defend LNRS and keep LNRS indemnified from and against all Losses incurred by LNRS in relation to a Claim arising out of or in connection with: (a) the use of the Product in breach of this Agreement or in breach of applicable law by the Customer or its Authorized Users; (b) any Contributed Data, data, information, materials or other content provided to LNRS, or Derived Data; (c) without prejudice to the generality of clause (b), any third party claim, demand or action alleging that Contributed Data, as provided by Customer or its Authorized User, infringes any Intellectual Property Rights of a third party; and (d) without prejudice to the generality of any other section of this clause 5.2, the items identified in clause 5.4 below.

5.3 **Procedure for Claims.** Where there is an actual, threatened or suspected third party Claim under this clause 5 (Indemnities):

- (a) the party against whom the Claim is made (the "Indemnified party") shall promptly notify the other party (the "Indemnifying party") of the Claim;
- (b) the Indemnifying party shall have the sole conduct of all negotiations and litigation, and settle all litigation, arising from the Claim;
- (c) the Indemnified party shall provide the Indemnifying party with all such available information and assistance as the Indemnifying party may reasonably require; and
- (d) the Indemnified party shall make no admissions in respect of the Claim or by any act or omission limit the Indemnifying party's ability to defend or settle the Claim.

and LNRS shall have no liability to Customer if Customer does not comply with the provisions of this clause 5.3.

5.4 **Exclusions.** LNRS shall not have any liability to Customer to the extent that a Claim arises as a result of:

- (a) use of the Product by or on behalf of Customer in a manner not contemplated by this Agreement;
- (b) use of the Product in conjunction with other software, hardware or systems not supplied by LNRS where, without such combination, no claim would arise;
- (c) any Contributed Data or Derived Data;
- (d) data made available to Customer by another user of the Product via data-sharing functionality within a Product;
- (e) modification or alteration of the Product not by LNRS, or without the prior written approval of LNRS;
- (f) use of the Product after an update or new version has been offered by LNRS; or
- (g) any transaction entered into concerning any part of the Product without the prior written approval of LNRS,

and Customer shall indemnify, hold harmless and defend LNRS from and against all Losses incurred by LNRS in relation to a Claim arising out of or in connection with any of the circumstances in this clause 5.4.

5.5 Should any part of a Product, become, or is in the opinion of LNRS likely to become, the subject of a Claim, LNRS may, as Customer's sole and exclusive remedy, either: (a) procure for the Customer the right to continue using the Product; (b) replace or modify the Product so that it becomes non-infringing; or (c) suspend or terminate Customer's rights to the Product and grant Customer a pro rata refund of the unused portion of the fees paid by Customer in relation to the Product subject to the Claim.

5.6 This clause 5 states Customer's sole and exclusive remedy and the entire liability of LNRS in respect of any Claim.

6 RECORDS, MONITORING AND USAGE VERIFICATION

6.1 **Records and Reporting.** LNRS may require Customer to submit regular reports in relation to its use of a Product or Licensed Content. LNRS will notify Customer in detail of such requirements in writing, and Customer agrees to comply with such requirements. Customer shall, upon request by LNRS, supply information and documentation as LNRS reasonably requires in order to verify Customer's compliance with this Agreement, and/or provide written confirmation, certified by a director or officer of Customer, that a Product and/or Licensed Content is being used in accordance with the Agreement.

6.2 Monitoring and Analytics.

6.2.1 LNRS may (a) compile statistical and other information related to the performance, operation and use of the Product, (b) use data or Contributed Data for security and operations management, to create statistical analyses, research and development or other business purposes, and (c) use Contributed Data and combining it with other information for its internal business purposes in order to innovate and improve its products, provided in each of (a) through (c) that the result of such activities will not identify Customer or any individual natural person. Usage data, metadata, search queries, and other statistical and usage information are the property of LNRS.

6.2.2 LNRS may monitor use of the Product by Customer and Authorized Users for the purposes of security, ensuring compliance with this Agreement, and account management. Without prejudice to the other provisions of this clause 6.2, Customer shall, within fourteen (14) calendar days of a written request from LNRS, provide (a) a list of all users (including servers or applications) who have access to Products; and (b) an explanation and demonstration of how the Product is used by Customer and Authorized Users and the output of such use.

6.3 Usage Verification.

6.3.1 LNRS (or its Affiliates, representatives or regulators) may (a) require Customer to provide written certification (signed by a director or officer of Customer) confirming Customer's compliance with the terms of this Agreement, and/or (b) directly or via a third party agent, conduct an audit to verify that the Product is being used in a manner consistent with the provisions of this Agreement. An audit shall take place during Customer's normal business hours on reasonable prior written notice and shall not take place more than once every twelve (12) months unless required by a regulator or applicable law.

6.3.2 Customer shall cooperate with an auditing party and shall not seek to interfere or block any technical measures used by LNRS for auditing and monitoring purposes. Customer shall provide information reasonably requested in connection with an audit.

6.3.3 Without prejudice to the other rights or remedies of LNRS, if LNRS reasonably determines (by audit or by other means) that Customer's use of the Product is not compliant with the terms of this Agreement or with fair use policies which may apply to a Product or Licensed Content, Customer shall, at the option of LNRS, immediately cease such inconsistent use and/or pay LNRS the additional fees sufficient to permit such use, together with any costs of any audit (if applicable).

7 WARRANTIES

7.1 Mutual Warranties

Each party warrants, as at the Commencement Date, that:

- (a) it has the power and authority to enter into and perform its obligations under this Agreement and that the execution of this Agreement by it has been duly and validly authorised by all necessary corporate and government action;
- (b) its obligations under this Agreement are valid and binding and enforceable against it in accordance with their terms; and

- (c) this Agreement and its performance do not contravene its constitutional or other corporate governance documents or any law, or any of its obligations or undertakings by which it is bound, or cause a limitation on the powers of its officers to be exceeded.

7.2 Exclusions and Limitations

- 7.2.1 To the fullest extent permitted by law, LNRS supplies the Product “as is” and makes no warranty, representation or undertaking that the Product will:
 - (a) be free or substantially free of errors, bugs, defects, viruses or other harmful code; or
 - (b) meet Customer’s requirements.
- 7.2.2 LNRS will use commercially reasonable efforts to ensure that the Product does not, to its knowledge, contain computer viruses, malware, or code, files or programs designed to damage or obtain unauthorised access to data or other information of Customer.
- 7.2.3 LNRS makes no express warranties, representations or undertakings other than those expressly set out in this Agreement concerning the Product, and Customer acknowledges that it has relied on no other warranties in deciding to enter into this Agreement, whether by LNRS or anyone on its behalf.
- 7.3 Information, scores, analysis and other insights supplied by LNRS to Customer are not intended to be used as the sole basis for any decision significantly affecting an individual and that Customer. The Customer, not LNRS, is responsible for any and all decisions or actions taken on the basis of information or materials provided by LNRS.
- 7.4 All other terms, conditions, warranties, representations or undertakings relating to the Product (whether express or implied and whether arising in contract, at common law or under statute and whether relating to fitness for a particular purpose, merchantability, accuracy, timeliness, completeness or otherwise), to the extent permitted by law, are expressly excluded. LNRS is not responsible for: (a) errors and omissions of any kind in or by the Product, regardless of the cause, (b) the accuracy of any other information included in any Product, or (c) calculations made or created by, or results obtained from, or decisions made using, the Products (or any part of them). Customer acknowledges and agrees that LNRS makes no representations or warranties regarding the accuracy of any sales, trading or other pricing information made available to Customer. Customer acknowledges that a Product may comprise more than one point or element of information, and that individual components or elements may change from time to time.

8 LIMITATION OF LIABILITY

- 8.1 Subject to the remainder of this clause 8, each party’s total liability to the other arising out of or in connection with this Agreement, whether in contract, tort (including negligence), breach of statutory duty or otherwise, is limited to the Fees paid by Customer in that twelve (12) month period for the Product(s) to which the liability relates.
- 8.2 Neither party shall be liable to the other for the following types of loss or damage:
 - (a) special, indirect or consequential loss or exemplary damages, regardless of whether the party knew or had reason to know of the possibility of such loss or damages;
 - (b) pure economic loss, costs, damages or charges;
 - (c) direct or indirect or consequential loss of profits, revenue, contracts, anticipated savings or business;
 - (d) direct or indirect or consequential loss of use;
 - (e) direct or indirect or consequential loss of goodwill; and
 - (f) direct or indirect or consequential loss or damage arising from loss, damage or corruption of any data.
- 8.3 The exclusions and limitation of liability set out in clause 8.1 and 8.2 do not apply to:
 - (a) liability arising from death or injury to persons caused by negligence;
 - (b) a deliberate breach of this Agreement by Customer;
 - (c) Customer’s liability for any infringement, misappropriation or misuse of LNRS Intellectual Property Rights or Customer’s liability relating to Contributed Data or Derived Data or the Product;
 - (d) Customer’s liability under clause 1 (Customer Use) or Customer’s liability to pay to LNRS fees due to it in connection with the Product; and
 - (e) anything else which cannot be excluded or limited by applicable law.

9 CONFIDENTIALITY

9.1 Confidentiality.

- 9.1.1 Each party receiving Confidential Information (“**Receiving Party**”) from the other party (“**Disclosing Party**”) shall: (a) use the Disclosing Party's Confidential Information solely for the purposes of fulfilling its obligations under this Agreement; (b) keep the Disclosing Party's Confidential Information secure and take no lesser security measures and degree of care to protect the Disclosing Party's Confidential Information than the Receiving Party applies to its own confidential or proprietary information (but not less than reasonable care); and (c) not disclose the Disclosing Party's Confidential Information to any third party except with the prior written consent of the Disclosing Party or in accordance with this clause.
- 9.1.2 Upon the expiry or termination of this Agreement, each party will promptly return or destroy the relevant Confidential Information of the other and any copies, extracts and derivatives of it, except as otherwise set out in this Agreement.
- 9.1.3 The Receiving Party may disclose Confidential Information of the Disclosing Party:
- (a) to the extent compelled by law to do so, provided the Receiving Party gives the Disclosing Party prior notice of the compelled disclosure (to the extent legally permitted) and reasonable assistance, at the Disclosing Party's cost, if the Disclosing Party wishes to contest the disclosure; and
 - (b) to its Affiliates and to the Disclosing Party's Affiliates, and to its and the Disclosing Party's professional advisers and, to the extent required to provide the Product, its third party suppliers.
- 9.1.4 Each party acknowledges that its breach of this clause may cause irreparable injury to the other party for which monetary damages may not be an adequate remedy. Accordingly, a party will be entitled to seek any legal or equitable remedies in the event of such a breach by the other. The operation of this clause shall survive the termination or expiration of this Agreement.
- 9.2 **Feedback.** Customer acknowledges and agrees that LNRS may use any suggestion, enhancement request, recommendation, idea, correction or other feedback provided by Customer or Authorized Users from time to time, and compile statistical and other information related to the performance, operation and use of the Products and the information contained in them for security and operations management or for research and development purposes or other business purposes. Customer assigns to LNRS by way of assignment of present and future rights all right, title and interest to all feedback and ideas or suggestions contained in it.
- 9.3 **Publicity.** LNRS may identify Customer by name as a customer of the Product(s) on websites, marketing materials, and other publications or public media provided LNRS obtains the prior written approval of Customer for each instance of such use. Customer will, upon written request of LNRS, provide a testimonial or written statement attesting to Customer's use of the relevant Product(s).

10 DATA PROTECTION

- 10.1 To the extent that LNRS or the Customer receives personal data from the other, the terms of the LexisNexis Risk Solutions Data Protection Addendum at <https://risk.lexisnexis.com/corporate/dpa> will apply, except to the extent that LNRS processes personal data on behalf of Customer, the terms of the LexisNexis Risk Solutions Data Processing Addendum at <https://risk.lexisnexis.com/group/dpa> will apply.

11 TERM AND TERMINATION

- 11.1 **Term and Termination.** The Order Form sets out the Initial Term for a Product. Customer may not terminate a Product or an Order Form during the Initial Term or any Renewal Term. On expiration of the Initial Term and each Renewal Term, unless otherwise set out in an Order Form, the Order Form will automatically renew for a period of twelve (12) months. Either party may terminate a Product and/or an Order Form by giving written notice not less than thirty (30) days prior to expiration of the Initial Term or the then-current Renewal Term and such termination shall take effect at the end of the Initial Term or the then-current Renewal Term (as applicable). Termination of an Order Form or Product does not affect any other Order Form(s) or Product(s). Where Fees in respect of a Renewal Term are not agreed in writing between the parties within thirty (30) days of commencement of the Renewal Term, LNRS may terminate the relevant Order Form or Product(s) immediately upon written notice to Customer. A grace period or continuation of a term beyond the Term is subject to these Terms save (a) as to Fees and (b) that LNRS may terminate access to the Product at any time immediately upon notice to Customer.
- 11.2 **Suspension and Termination.** Without prejudice to any other right or remedy which may be available to it, LNRS may suspend or terminate any Product or an Order Form immediately and without compensation if: (a) Customer is in breach of this Agreement and fails to remedy such breach within thirty (30) calendar days after written notice from LNRS

specifying the breach and requiring it to be remedied; (b) Customer fails to make any payment to LNRS within fourteen (14) calendar days of the due date; (c) Customer at any time becomes insolvent or bankrupt (or the equivalent in any jurisdiction) or enters into any arrangements with or for the benefit of its creditors or be wound up compulsorily or voluntarily (otherwise than for the purpose of a bona fide reconstruction or amalgamation without insolvency) or has a receiver appointed of all or any part of its undertaking or assets ceases or threatens to cease to carry on business; (d) Customer or any entity controlling Customer acquires, is acquired by and/or merges with another legal entity; or (e) Customer or any Authorized User creates or offers a product that is competitive to any part of a Product or LNRS offering. LNRS may suspend or terminate a Product or an Order Form immediately without notice in the event that: (i) Customer, any beneficiary or any Authorized User becomes subject to (whether by virtue of being listed on or by virtue of being owned or controlled directly or indirectly by one or more person(s)) any sanctions regimes of the European Union (or its member states), United Kingdom, United Nations or United States of America's regulatory authorities; (ii) the continuation of services presents a reasonable risk to either party that the party would be subjected to any form of sanction, designation, divestment, or procurement prohibition, (iii) Customer acts in a manner contrary to the RELX Code of Ethics and Business Conduct or publicly stated LNRS policy, or (iv) continued association with Customer by LNRS would materially harm the reputation of LNRS or otherwise be detrimental to the interests of LNRS; and in the event of termination pursuant to this paragraph, no prepaid fees shall be refunded to Customer. Customer may terminate an Order Form immediately upon written notice if: (a) LNRS is in breach of this Agreement and fails to remedy such breach within thirty (30) calendar days after written notice from Customer specifying the breach and requiring it to be remedied; (b) LNRS becomes insolvent or bankrupt (or the equivalent in any jurisdiction) or enters into any arrangements with or for the benefit of its creditors or be wound up compulsorily or voluntarily (otherwise than for the purpose of a bona fide reconstruction or amalgamation without insolvency) or has a receiver appointed of all or any part of its undertaking or assets ceases or threatens to cease to carry on business.

- 11.3 **Effect of Termination.** On expiry, termination or cancellation of a Product, an Order Form or this Agreement for any reason, Customer, its Permitted Affiliates, Customer Representatives and all Authorized Users shall immediately cease accessing and using the terminated Products, and shall promptly delete any and all copies of the Product (or any part of it, including all Licensed Content) from their systems, applications or other storage. Customer will provide written certification (signed by a director or officer of Customer) to LNRS of any such destruction on written request by LNRS. Nothing in this clause 11.3 shall require Customer to delete any Contributed Data, any Derived Data or any materials that Customer is required to retain under any regulatory obligation which applies to Customer, including the rules of a professional body (in each case only to the extent and for such time as is required under any such obligation); provided that where Customer retains Licensed Content, Customer (a) continues to comply with the provisions of this Agreement and (b) only retains such copies in archives which are not accessible as part of Customer's day-to-day business operations and does not use such copies for any other purpose.
- 11.4 **Payment Obligations.** Termination or expiry does not relieve Customer of its obligation to pay fees for the period prior to the effective date of termination. If an Order Form is terminated for any reason other than discontinuation of a Product, Customer shall pay to LNRS any unpaid fees for the remainder of the term of the Order Form.
- 11.5 **Survival.** Expiry or termination of this Agreement shall be without prejudice to the accrued rights and obligations of the parties and clauses 4 (Intellectual Property), clause 8 (Liability), 9 (Confidentiality), 10 (Data Protection), 11 (Term and Termination) shall survive expiry or termination of this Agreement.

12 NOTICES

- 12.1 **Notice to Customer.** LNRS may provide any notice to Customer under this Agreement by: (a) posting a notice on the LNRS website; or (b) sending a message to the email address then associated with Customer's account. Notices LNRS provides by posting on its website will be effective upon posting and notices by email will be effective when LNRS sends the email. It is Customer's responsibility to keep Customer's email address current. Customer will be deemed to have received any email sent to the email address then associated with Customer's account when the email is sent, whether or not Customer actually receives the email.
- 12.2 **Notice to LNRS.** To give LNRS notice under this Agreement, Customer must contact LNRS as follows: by personal delivery, overnight courier or registered or certified mail to General Counsel, Risk Solutions Group, 1000 Alderman Drive, Alpharetta, Georgia 30005, United States with a mandatory copy to legalnotices@lexisnexisrisk.com. LNRS may update the address for notices by posting a notice on the LNRS website. Notices provided by personal delivery will be effective immediately. Notices provided by overnight courier will be effective one (1) business day after they are sent. Notices provided registered or certified mail will be effective three (3) business days after they are sent. Notice by email will be effective one (1) business day after they are sent provided confirmation is sent by post or on receipt of a read receipt email from the above mentioned to LexisNexis Risk email address. Notice by Customer to terminate an Order Form or

Product may be sent to Customer's LNRS account manager or sales contact at the most recent email address provided by LNRS and shall be valid upon LNRS confirmation of receipt.

13 BETA AND TRIAL ARRANGEMENTS.

- 13.1 Where LNRS indicates that a Product is a beta product or functionality, or that a Product is provided on a trial or evaluation basis, the following additional terms apply. References in this clause 13 to a beta, trial, or evaluation Product include references to beta, trial or evaluation functionality within an existing Product.
- 13.2 During the evaluation term, Customer may use the Product internally only solely for the purpose of exploring, testing and evaluating the Product for potential use in its business. Given the exploratory nature of a beta, trial, or evaluation, LNRS excludes all liability in relation to use of such Product. The parties acknowledge that such exclusion is reasonable in the context of a beta, trial, or evaluation version.
- 13.3 LNRS may suspend, withdraw, change, limit or throttle the Product, or any part of it, or support or materials relating to it, at any time without notice. LNRS may provide the Product free of charge or at a discounted price from time to time; LNRS may at any time, upon reasonable prior written notice to Customer, make the Product subject to payment of fees by Customer. Customer may terminate access to such beta, trial, or evaluation version of a Product at any time upon written notice to LNRS. A fair use policy applies to use of the Product, and LNRS may require a reduction in use, or may throttle or suspend use which is outside of the fair-use parameters as set by LNRS from time to time.
- 13.4 Customer agrees that, solely in connection with the Product, LNRS may contact Customer and/or Authorised Users from time to time in order to request feedback or comments on the Product.

14 GENERAL

- 14.1 **Variation.** LNRS may, at its discretion, vary the terms this Agreement on written notice to Customer. During a period of thirty (30) days, commencing on the day LNRS provides notice, Customer may, by written notice, terminate the affected Products. If Customer does not exercise its right to terminate within thirty (30) days from notice from LNRS, Customer accepts the changed terms, and may no longer exercise this termination right.
- 14.2 **Entire Agreement.** This Agreement (including terms on an LNRS website incorporated by reference) sets out the entire agreement and supersedes any and all prior agreements, proposals or representations, written or oral, between the parties with respect to the subject matter of this Agreement. Each party acknowledges that, in entering into this Agreement, it does not rely on any statement, representation, assurance or warranty of any person (whether a party to these Terms or not) other than as expressly set out in this Agreement or an Order Form.
- 14.3 **Amendments.** Subject always to clause 14.1, amendments to the Agreement will only be valid if made in writing and signed by a duly authorized representative of each party, provided that LNRS may amend the Agreement either (a) in order to comply with a modification in applicable law, legal or regulatory obligations, LNRS policies, industry standards, safety requirements, or third-party agreements, by informing Customer of such modification as far in advance as is practicably possible, or (b) to make changes (including updating terms on an LNRS website incorporated by reference) that do not have a material adverse effect on the nature or quality of the Product or either of LNRS or Customer rights and obligations under the Agreement.
- 14.4 **Assignment and change of control.** Customer may not assign, novate or otherwise transfer any of its rights or obligations under this Agreement or any Order Form, whether by operation of law or otherwise, without the prior written consent of LNRS. LNRS may assign, novate or otherwise transfer any or all of its rights and/or obligations under this Agreement at any time, provided that the assignee or transferee assumes the performance obligations set forth in this Agreement. Where Customer undergoes a change of control (being a change, directly or indirectly, of the beneficial ownership of more than 50% of the issued share capital of a company), LNRS may, at its option: (a) amend the scope or content of any Product or Licensed Content to which Customer has access; (b) increase the Fees by written notice to Customer to reflect risk to LNRS business or products; (c) suspend any Product or Licensed Content in part or in full; or (d) terminate this Agreement.
- 14.5 **Relationship of the parties.** The parties are independent contractors. Nothing in this Agreement shall be construed as constituting a partnership, franchise, joint venture, agency, fiduciary or employment relationship between the parties.
- 14.6 **Third-party beneficiaries.** Save as expressly set out in this Agreement, a person who is not a party to this Agreement has no right to enforce any of its terms, whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise.
- 14.7 **Waiver and cumulative remedies.** No failure or delay by either party in exercising any right under this Agreement constitutes a waiver of that right. The rights and remedies arising under, or in connection with, this Agreement are, unless otherwise stated, cumulative and, except where otherwise expressly provided in this Agreement, do not exclude rights and remedies provided by law or otherwise. Any termination of this Agreement or an Order Form in whole or in part does

not affect any accrued rights or liabilities of either party or the coming into force or the continuance in force of any provision of this Agreement that is expressly or by implication intended to come into or continue in force on or after such termination.

- 14.8 **Severability.** The illegality, invalidity or unenforceability of any provision of this Agreement under any law of any jurisdiction shall not affect or impair the legality, validity or enforceability of the rest of this Agreement, nor the legality, validity or enforceability of that provision under the law of any other jurisdiction. If any provision of this Agreement is held to be illegal, invalid or unenforceable under any law of any jurisdiction, the parties shall negotiate in good faith to agree any revision necessary to make the provision legal, valid and enforceable so as best to give effect to the intention of the parties as recorded in this Agreement.
- 14.9 **Counterparts.** Where permitted by applicable law, this Agreement may be executed in a number of counterparts which together will constitute the one instrument. A party may execute this Agreement by signing any counterpart. Executed counterparts may be delivered by email, facsimile or other electronic methods.
- 14.10 **Force Majeure.** The parties release each other from any liability for failure to perform their obligations under this Agreement which results from a Force Majeure Event. A party affected by a Force Majeure Event shall immediately, on becoming aware of the occurrence of the event, notify the other party of the occurrence, its cause and the steps which the notifying party is taking to resume performance of its obligations under this Agreement as soon as possible. If performance is unable to be resumed within sixty (60) days of occurrence of the event, the unaffected party may terminate this Agreement immediately by giving written notice.
- 14.11 **Governing law and jurisdiction.** The LNRS contracting entity (as set out on an Order Form) will determine the governing law and jurisdiction which apply in connection with this Agreement as set out in the table below. The parties submit to the exclusive jurisdiction of the courts in the relevant jurisdiction over any dispute arising out of or in connection with this Agreement.

Entity	Governing Law	Jurisdiction
LNRS Data Services, Inc	New York	New York
LNRS Data Services Limited	England	England
LNRS Data Services B.V.	Netherlands	Netherlands

15 DEFINITIONS AND INTERPRETATION

- 15.1 The definitions listed below in this clause 15.1 and those contained elsewhere in this Agreement shall apply in this Agreement:

“Affiliate” means (a) with respect to Customer, any Person that is controlled or is under common control with Customer, where “control” means the power to direct or cause the direction of the management and policies of that Person through ownership of more than 50% of the outstanding voting securities of that Person, and (b) with respect to LNRS, any Person, any other Person directly or indirectly Controlling or Controlled by, or under direct or indirect common Control with such Person.

“Agreement” means an Order Form, these terms, and all annexes, appendices and schedules to the Order Form, as amended from time to time in accordance with its terms.

“App” means a mobile device software application.

“Authorized User” means: (a) an employee or Customer Representative of the Customer, (b) a Customer Third Party identified on an Order Form, or (c) a machine, application, interface or other technological measure used by Customer and expressly permitted by the Order Form to access, download, hold or use Licensed Content.

“Claim” means any demand, claim, or action raised against a party regardless of the form of action, whether for breach of contract, in negligence or any other tort, under statute or otherwise, in relation to the Agreement.

“Commencement Date” means the date of signature of this Agreement by the party signing last in time.

“Confidential Information” of a party means any information: (a) regarding the business affairs of that party, including all financial, technical and proprietary information; (b) regarding the terms of this Agreement (or any part of it), or the commercial arrangements between the parties; (c) which is by its nature confidential or which is designated as confidential by that party; (d) which the other party knows, or ought to know, is confidential; but does not include information that: (e) is in or becomes part of the public domain otherwise than as a result of a breach of this Agreement or any other obligation of confidence owed by any person; or (f) was known to the Recipient prior to disclosure by or on behalf of the Disclosing party (except as a result of a prior confidential disclosure by an Affiliate), as evidenced by the Recipient’s contemporaneous written records, or (g) was independently developed by the Receiving Party, as evidenced by the Recipient’s contemporaneous written records.

“Contributed Data” any content, data, information or materials submitted, uploaded or otherwise provided by or on behalf of Customer to the Product or otherwise to LNRS.

“Control” means, with respect to any Person, the possession, directly or indirectly, of the affirmative power to direct or cause the direction of the management and policies of such Person, whether through the ownership of securities, partnership interests or other ownership interests, by contract, by membership or involvement in the board of directors or other management structure of such Person, or otherwise.

“Customer” means the customer contracting entity identified on the Order Form.

“Customer Representative” means an individual contractor, consultant or agent engaged by Customer to perform services in support of Customer’s use of the Products in accordance with the Order Form. A Customer Representative with access to the Product shall at all times be bound to written terms and conditions with Customer consistent with the terms and conditions protecting the Product as required under this Agreement, and in particular such terms and conditions shall require that the contractor, consultant or agent may only use the Product to provide service to the Customer and for no other purposes and not for their own purposes, and may access or hold a Product or part of it only for as long as required to provide services to Customer.

“Customer Third Party” means Customer’s customer or other third party who is permitted by an Order Form to access a Product (including to receive or hold Licensed Content).

“Derived Data” means material incorporating Licensed Content where such Licensed Content is materially modified, manipulated, included in a calculation and/or combined with other data or materials so that the derived material (i) cannot be reverse engineered or otherwise de-compiled to restore it to its constituent parts or to discern original Licensed Content, and (ii) is not a substitute for Licensed Content.

“Documentation” means all user guides, and any other documents supplied to Customer by LNRS in connection with the Product, as amended from time to time, whether in electronic or hardcopy form.

“Effective Date” means the start date or other effective date of the Order Form, as set out in the Order Form.

“Fees” means the fees payable by Customer as defined and set out in an Order Form.

“Force Majeure Event” means an event beyond the reasonable control of a party which is not attributable to its fault or negligence and which cannot be avoided by the exercise of due care, skill and business continuity and/or disaster recovery planning, including acts of God, expropriation or confiscation of facilities, any form of government intervention, war, hostilities, rebellion, terrorist activity, local or national emergency, strikes and other industrial action, sabotage or riots, and floods, fires, explosions, epidemics/pandemics or other catastrophes.

“Initial Term” means the initial term for a Product as set out on the Order Form.

“Intellectual Property Rights” means all vested and future rights of copyright and related rights, design rights, database rights, patents, design patents, utility models, service marks, trade names, rights to inventions (whether or not patentable), trade marks and get-up, domain names, applications for and the right to apply for any of the above, moral rights, goodwill, the right to sue for passing off and unfair competition), rights in know-how, rights in confidential information (including trade secrets), rights in computer software, mask work rights, and rights in semiconductor topographies, and any other intellectual or industrial property rights or equivalent forms of protection, whether or not registered or capable of registration, and all renewals and extensions of such rights, whether now known or in future subsisting in any part of the world.

“Licensed Content” means the content, data, information or materials made available to Customer by LNRS pursuant to an Order Form.

“Losses” means claims, demands, actions, awards, judgments, settlements, costs, expenses, liabilities, damages and losses (including all interest, fines, penalties, management time and reasonable legal and other professional costs and expenses).

“LNRS” means the LexisNexis Risk Solutions contracting legal entity identified on the Order Form.

“Order Form” means an order form, statement of work, schedule or appendix validly executed by the Customer and LNRS as a contractual document.

“Permitted Affiliate” means each of the Customer's Affiliates specified on an Order Form as a Permitted Affiliate for a Product.

“Person” means any individual, company (whether general or limited), limited liability company, corporation, government, government department or agency, trust, estate, association, nominee or other entity.

“Product” means a product or service provided by LNRS and identified on an Order Form and may include, without limitation, Licensed Content, a mobile app, an API, software, professional services, support services, software-as-a-service or browser-based interface, connectivity services, and/or Documentation.

“Renewal Term” means any renewal or continuing term for a Product as described in clause 11.1 or as otherwise agreed in writing between the parties.

“Term” means the Initial Term and any Renewal Term(s).

- 15.2 Headings are for convenience only and do not affect interpretation. The following rules of interpretation apply unless the context requires otherwise: (a) a reference to a party to this Agreement includes the party's successors and permitted assigns; (b) a reference to this Agreement or another document includes any variation, novation, replacement or supplement to any of them from time to time; (c) a reference to a right or obligation of two or more persons confers that right, or imposes that obligation, as the case may be, jointly and severally; (d) a reference to any legislation or to any provision of any legislation includes any modification or re-enactment of it, any legislative provision substituted for it and any regulations and statutory instruments issued under it; (e) specifying anything in this Agreement after the words including, includes or for example or similar expressions does not limit what else might be included unless there is express wording to the contrary; (f) no rule of construction applies to the disadvantage of a party because that party was responsible for the preparation of this Agreement; and (g) a reference to any thing (including any amount) is a reference to the whole or each part of it and a reference to a group of persons is a reference to any one or more of them.
- 15.3 Any inconsistency or conflict between parts of this Agreement will be resolved in the following order: (a) Order Form; (b) sections other than Part A; (c) Part A (Core Terms). The version of the Terms incorporated in this Agreement is the version available online at the URL stated on the Order Form as at the date of signature of the Order Form.