

LexisNexis® Provider Data Enhancements

More than 40% of provider records
have incorrect or missing information

Fix and fill in the gaps with
current and comprehensive
provider data.



Better results with correct, current and comprehensive healthcare provider data

Provider information is constantly changing. With physicians and other providers moving and working from multiple locations, more than 25% of provider demographic information changes each year, and payers, health systems and life sciences companies often can't keep up with the change. The result: more than 40% of provider records have missing or inaccurate information.¹

That's why LexisNexis® Provider Data Enhancements is so important. Provider Data Enhancements is a proven, powerful, hosted solution that gives you a systematic way to keep your provider data accurate and up-to-date while significantly reducing operating costs. Implementation of Provider Data Enhancements can provide the ability to immediately identify inactive providers and practice locations for an initial 10-20% improvement in provider directory quality.

Provider Data Enhancements delivers unrivaled depth, breadth and quality of data in a way that is easy for you to integrate and use. More healthcare providers trust Provider Data Enhancements than any other solution because it enables an array of enhancement options including:



VERIFIED SECURE FAX

- Confirm and verify secure outbound fax numbers for all provider communications
- Target using a custom campaign service to confirm and validate the security of inbound provider fax lines
- Access a comprehensive database with back up phone support and documented responses for collection of verified secure fax data



EMAIL APPEND

- Eliminate or reduce expensive paper mailings by appending validated provider business email addresses
- Measure ROI more easily by tracking metrics electronically including open and response rates
- Provider email addresses are CAN-SPAM Act compliant and routinely tested for accuracy



PHONE FINDER

- Comprehensive phone number content including wireless, unlisted and listed landlines and Electronic Directory Assistance
- Quickly and accurately connect phones and identities
- Powerful, proprietary algorithm determines the most appropriate phone number for each provider

Be confident your operations team has the information they need

Only Provider Data Enhancements delivers all the information you need to know about your providers and enables you to manage its integration so you know that your data is accurate, up-to-date and properly integrated into your operations.

When LexisNexis receives your provider file, it uses Provider Data Enhancements to cleanse the file—identifying and replacing inaccurate, duplicate and incomplete records. It also augments the file with additional data attributes, such as email addresses, security fax numbers and sanction data. Our data scientists work with you to review best practices for what updates, corrections and augmentations should happen automatically, and where your staff's expertise will come into play. After those rules are applied, Provider Data Enhancements delivers an enhanced provider file ready for easy integration into your systems.

LexisNexis clients choose Provider Data Enhancements because it supplies data that is:

CORRECT



LexisNexis delivers the highest quality healthcare provider data by blending thousands of data sources (an average of 20 verification touch points per provider each month), sophisticated analytics and healthcare expertise.

CURRENT



LexisNexis provides reliable, up-to-date information by continually updating its Master Provider Referential Database and the analytical science used to create it, and systematically verifying provider data by phone, fax and email, and authority sources data integration.

COMPREHENSIVE



LexisNexis provides a wide array of information—demographics and key identifiers including NPI numbers and credentials—about all types of healthcare providers including doctors, dentists, chiropractors, physical therapists, hospitals, facilities, labs, pharmacies and others.

Related solutions include:

- Provider Data Validation, our Web-based solution that provides claims staff, adjusters, customer service and others with a single source of information about individual providers
- Provider Data MasterFile™, which offers subscription access to the provider information you need—by provider type, geographic region and information type

The quality of your provider information drives your operational results. It can work for you, or against you. Powered by Provider Data Enhancements, you can be confident that your provider information will be right today and tomorrow.

For more information, call 866.396.7703 or visit
risk.lexisnexis.com/healthcare



Health Care

About LexisNexis® Risk Solutions

At LexisNexis Risk Solutions, we believe in the power of data and advanced analytics for better risk management. With over 40 years of expertise, we are the trusted data analytics provider for organizations seeking actionable insights to manage risks and improve results while upholding the highest standards for security and privacy. Headquartered in metro Atlanta USA, LexisNexis Risk Solutions serves customers in more than 100 countries and is part of RELX Group plc, a global provider of information and analytics for professional and business customers across industries. For more information, please visit www.risk.lexisnexis.com.

Our healthcare solutions combine proprietary analytics, science and technology with the industry's leading sources of provider, member, claims and public records information to improve cost savings, health outcomes, data quality, compliance and exposure to fraud, waste and abuse.

¹ Based on internal analysis conducted by LexisNexis.

Provider Data Enhancements, Provider Data Validation and Provider Data MasterFile provided by LexisNexis are not provided by "consumer reporting agencies" as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute a "consumer report" as that term is defined in the FCRA. Provider Data Enhancements, Provider Data Validation and Provider Data MasterFile may not be used in whole or in part as a factor in determining eligibility for credit, insurance, or employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified.

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