

Is your member enrollment process leaving you exposed?



GAO's undercover testing for 2016 found that the healthcare marketplaces' eligibility determination and enrollment processes remain vulnerable to fraud.

The marketplaces initially approved coverage and subsidies for GAO's **15 fictitious applications.**



For **8** applications, GAO used new fictitious identities to test verifications related to identity or citizenship/immigration status and, in each case, **successfully obtained subsidized coverage.**



When marketplaces directed **11 applicants** to provide supporting documents, GAO submitted fictitious documents as follows:



For **5 applications**, GAO provided all documentation requested.

Coverage retained for all 5 applicants.



For **3 applications**, GAO provided only partial documentation.

Coverage retained for all 3.



For **3 applications**, GAO did not provide any documentation.

Coverage terminated for 1, retained for 2.

LexisNexis® verifies identities enrolling for health benefits via exchanges and traditional channels to help health plans avoid fines and unnecessary broker commissions. Our solution leverages robust identity data sources, our LexID® proprietary linking technology and HPCC computing platform to confirm people enrolling are who they say they are.

For more information, call 866.396.7703.

Source: Results of Undercover Enrollment Testing for the Federal Marketplace and a Selected State Marketplace for the 2016 Coverage Year. GAO Report. September 2016. <http://www.gao.gov/assets/680/679671.pdf>



Health Care

For more information, call 866.396.7703

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