You think your patient data is safe. But do your patients agree?

LexisNexis® Risk Solutions surveyed more than 100 healthcare organizations (HCOs) about their cybersecurity strategies, current patient portal security and how they intend to invest in enhancements moving forward. The perception of the HCOs managing portals versus perception of the patients using those portals was eye-opening.

Regarding portal authentication methods:

- 58% of HCOs use username/password
- 39% use knowledge-based Q&A
- 38% use email verification
- 13% deploy device identification

However:

- Call center fraud is up 113%
- There were a record 1B bot attacks Q1 2018
- 44% of HCOs experienced crypto mining

65% of HCOs state their patient identity management budget will not change or will decrease in 2019.

However, a data breach can cost HCOs $400+ per patient and $1.4M to recover.

To learn how you can protect your patients’ identities, call 866.396.7703 or visit risk.lexisnexis.com/healthcare