Social distancing and stay-at-home orders due to COVID-19 as well as an increase in demand on the U.S. healthcare delivery system have created an unprecedented demand for telehealth services during the first part of 2020.

Where is telehealth utilization highest?
The heat map below highlights total telehealth claims volumes by state.

Where has telehealth seen significant adoption?
Claims volumes only tells one part of the story. As you might expect, states with higher populations will see greater volumes of services, and specialties who were already conducting telehealth services saw quickly increased volumes.

LexisNexis® Risk Solutions MarketView™ is an industry-leading medical claims database that helps organisations uncover the clinical insights they need the most.

To learn more about telehealth trends and Marketview claims-based insights, call 866.396.7703 or visit risk.lexisnexis.com/products/marketview

To learn more about how MarketView is helping the COVID-19 response, visit the LexisNexis Risk Solutions COVID-19 Data Resource Center: covid19.lexisnexisrisk.com