

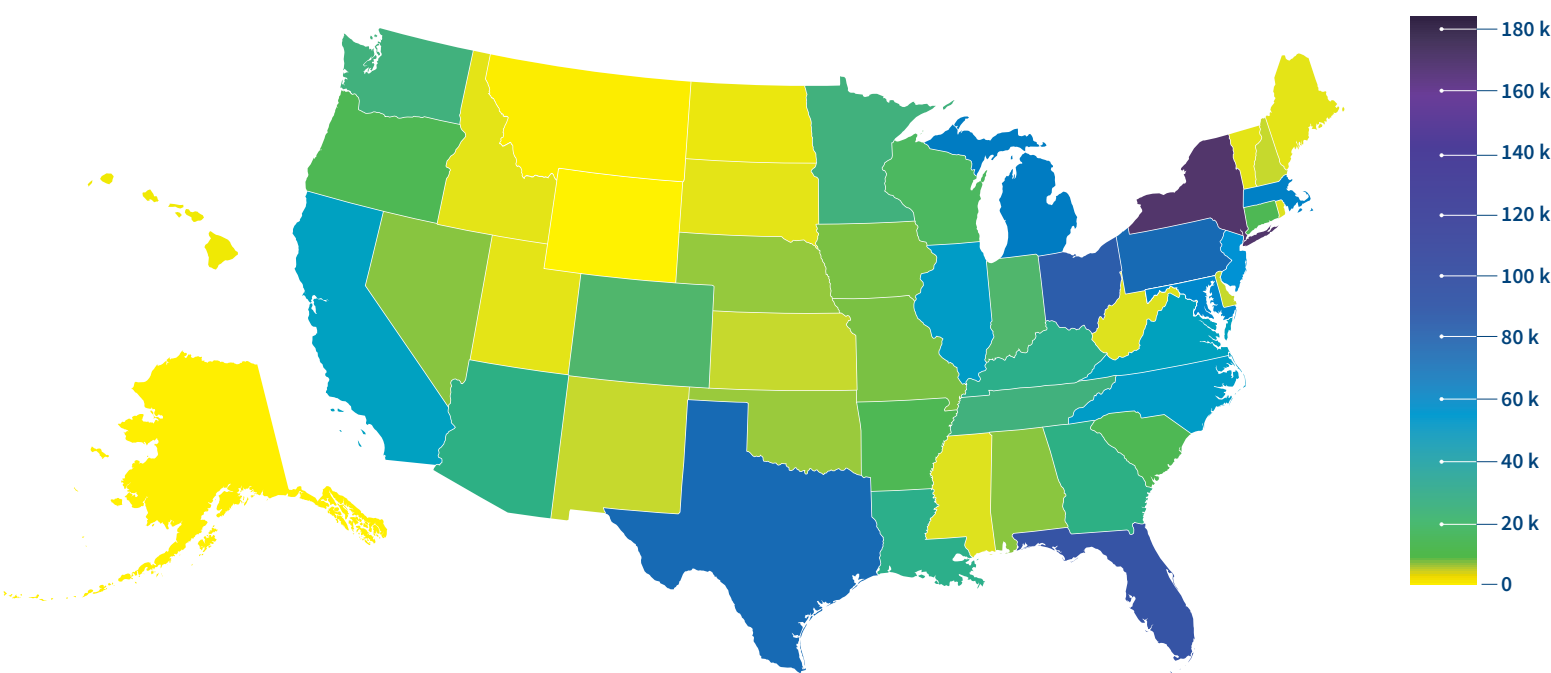
# Connected Care: Emerging Telehealth Trends

## Telehealth demands are rapidly escalating

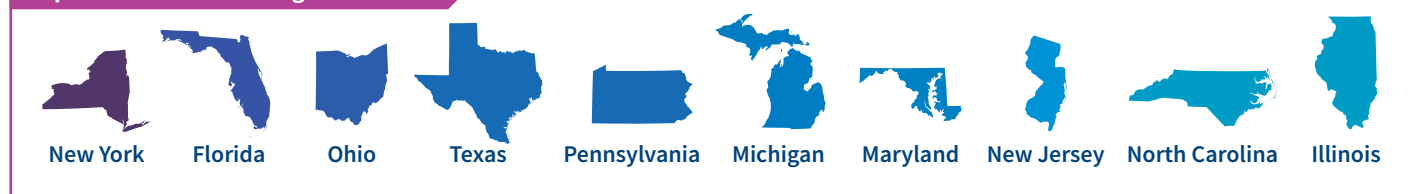
Social distancing and stay-at-home orders due to COVID-19 as well as an increase in demand on the U.S. healthcare delivery system have created an unprecedented demand for telehealth services during the first part of 2020.

### Where is telehealth utilization highest?

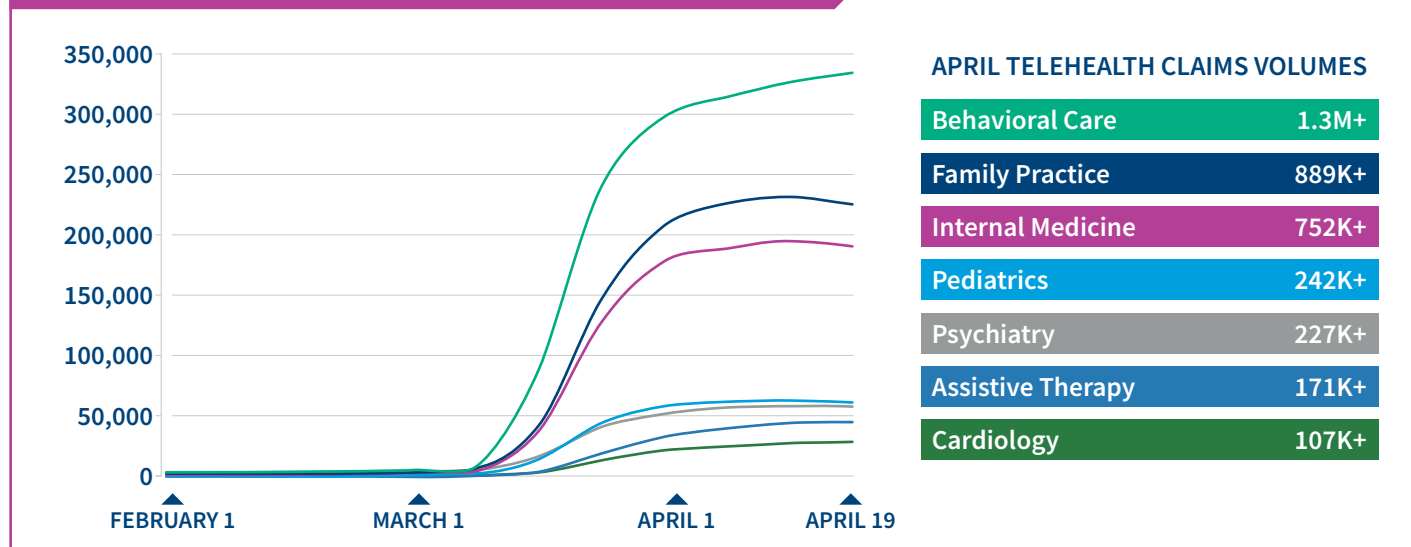
The heat map below highlights total telehealth claims volumes by state.



#### Top 10 States in Descending Order



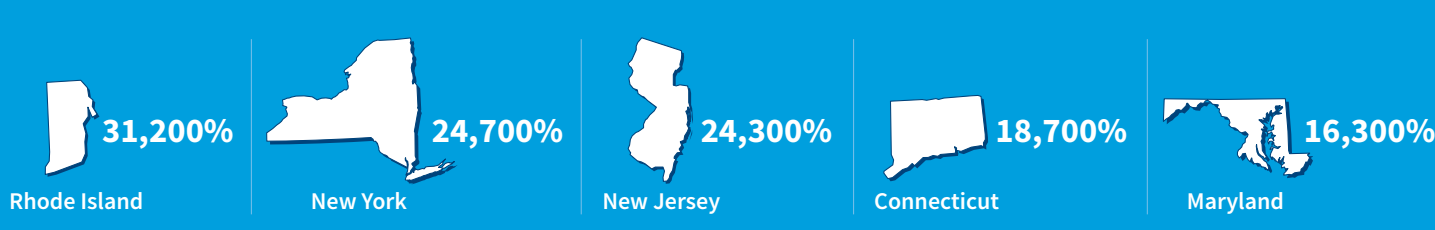
#### Top Specialties by Claims Volumes



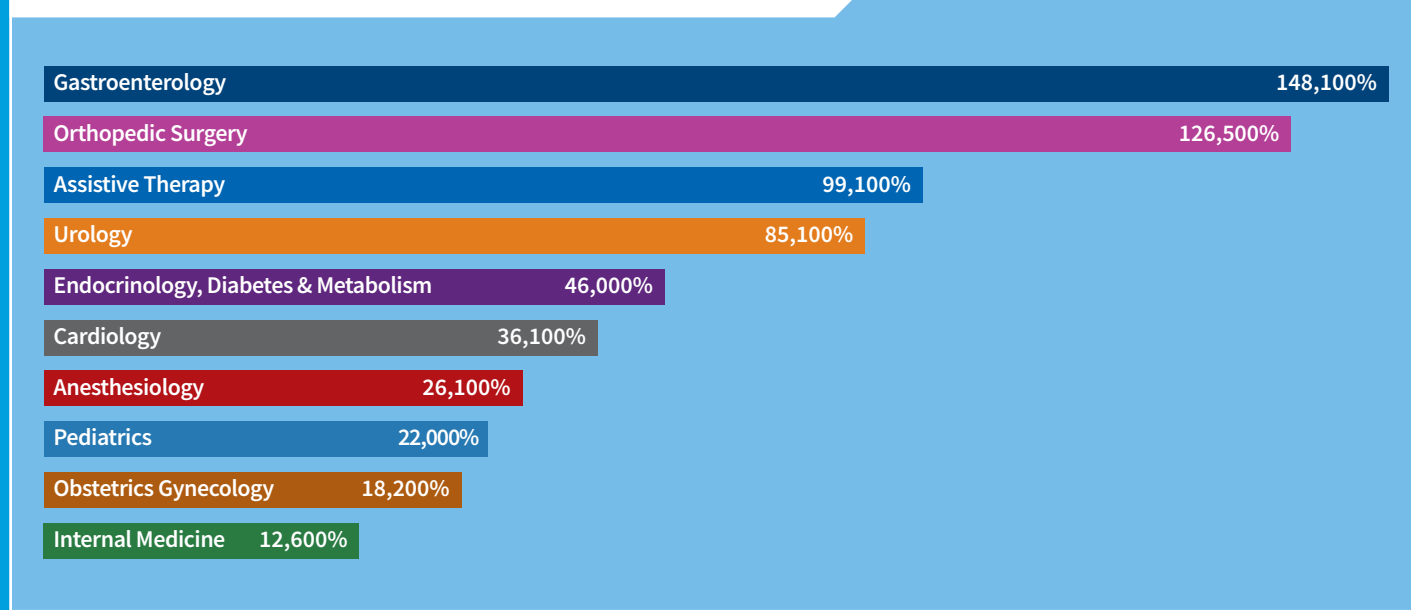
### Where has telehealth seen significant adoption?

Claims volumes only tells one part of the story. As you might expect, states with higher populations will see greater volumes of services, and specialties who were already conducting telehealth services saw quickly increased volumes.

#### Top 5 States with the Greatest Telehealth Growth



#### Top 10 Specialties with Greatest % Increase\*



LexisNexis® Risk Solutions MarketView™ is an industry-leading medical claims database that helps organizations uncover the clinical insights they need the most.

To learn more about telehealth trends and MarketView claims-based insights, call 866.396.7703 or visit [risk.lexisnexis.com/products/marketview](http://risk.lexisnexis.com/products/marketview)

To learn more about how MarketView is helping the COVID-19 response, visit the LexisNexis Risk Solutions COVID-19 Data Resource Center: [covid19.lexisnexisrisk.com](http://covid19.lexisnexisrisk.com)



\*Telehealth claims % increase represents claims seen the week of 4/19/20 compared to an average week in 2019. To determine specialties, LexisNexis evaluated those with high volumes of telehealth claims observed within the week of 4/19/20 and then reported those with the greatest percent change.

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