

## Tap into the police record evolution

Improve efficiency, reduce cycle time and standardize ordering by automating the delivery of more than 25 key investigative reports.

**LexisNexis® Police Records through Claims Compass offers a convenient, system-to-system solution enabling your organization to order and manage police records through a single environment.**

Insurance claims adjusting epitomizes the phrase “time is money” and operational efficiency is directly linked to bottom line profitability. At LexisNexis Risk Solutions, we fulfill 6 million crash reports annually. We understand that reducing the time it takes to order and re-key data into your claims system is a valuable operations goal. Based on LexisNexis Risk Solutions research, an adjuster can spend an hour a day re-keying data. That’s

valuable time that he/she could be working on other aspects of the claim that would positively impact cycle time. Achieving improved efficiency is more easily attainable with Police Records through Claims Compass.

### **Evolving police records capture**

From snail-mail, to fax machines provided to agencies, to hired couriers, the methods LexisNexis Risk Solutions has employed to reduce the effort and turn-around time for obtaining police reports has come a long way in a short time. Today, technological advancements have made it possible for LexisNexis Risk Solutions to be a direct entry portal for police departments. This evolution promotes the instantaneous availability of many police records.

## The next step in police records delivery

Many claims adjusters today have to go outside of their internal claims systems and use some other solution or portal to access police records. Once the results have been returned, the police records then have to be re-keyed into internal systems. Realizing these extra manual steps are inefficient, cumbersome and unnecessary, LexisNexis Risk Solutions has created Police Records through Claims Compass, an automated solution that enables claims staff to order and receive police records directly into their claims management systems. Claims adjusters can also receive on-demand status updates of when reports will be delivered for those reports not instantly available.

## Competitive advantages for claims adjusters

In addition to the substantial increase in efficiency that streamlined system-to-system connectivity delivers, Police Records through Claims Compass offers a host of competitive advantages, including:

- Carriers have the ability to develop pre-set rules so that police reports can be automatically ordered using a consistent process across all adjusters
- Elimination of duplicate orders through identification of reports already ordered for a claim
- More than 40+ data elements that offer additional insights to clarify and expedite adjuster decisioning—and can also be used for internal analytics and modeling
- Transforming static records into highly actionable intelligence
- Reduced errors and improved accuracy through automated, pre-filled records data
- A re-prioritization on claims adjusting (less time ordering and keying)

Additional data elements available include items like:

- Airbags Deployed
- Fatality Indicator
- Citation Information
- Alcohol Related Information
- Contributing Circumstances to Loss
- Known or Suspected Violations
- Involved Party Information
- And 40+ other data elements

LexisNexis® Police Records through Claims Compass puts more comprehensive and accurate data at the fingertips of claims adjusters. System integration allows adjusters to work more efficiently, while insightful data elements empower them to make decisions more effectively. The end result is simply this—claims adjusters can do a better job at a reduced cost when they are equipped with the best possible tools for the job.

For more information,  
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### About LexisNexis® Risk Solutions

At LexisNexis Risk Solutions, we believe in the power of data and advanced analytics for better risk management. With over 40 years of expertise, we are the trusted data analytics provider for organizations seeking actionable insights to manage risks and improve results while upholding the highest standards for security and privacy. Headquartered in metro Atlanta, LexisNexis Risk Solutions serves customers in more than 100 countries and is part of RELX Group plc, a world-leading provider of information and analytics for professional and business customers across industries. For more information, please visit [www.lexisnexisrisk.com](http://www.lexisnexisrisk.com).

Our insurance solutions assist insurers with automating and improving the performance of critical workflow processes to reduce expenses, improve service and position customers for growth.



Insurance