Data makes all the difference

Evolve your claims process with more data earlier in the claims lifecycle.

Lower severity payments, reduce cycle times, and improve customer satisfaction by obtaining accurate and complete information at First Notice of Loss (FNOL). LexisNexis® Claims Datafill is designed to integrate directly with a carrier's claims administrative system providing quality data and other needed services at the beginning and throughout the life of the claim.

Next-Generation Claims Handling

Through web services technology, LexisNexis® Claims Datafill provides party, vehicle, and policy information claim representatives need to quickly resolve claims. Beginning day one and as the claim develops, Claims Datafill, part of the LexisNexis® Claims Compass solution, delivers each actionable information to aide in identifying potential fraudulent activities, subrogation opportunities, and severity issues for further investigation.

By integrating LexisNexis® proprietary data sets and analytic models directly into your claims system starting as early as FNOL, claims are assessed, routed, and resolved more effectively. Claims Datafill enables you to:

• Increase efficiency and maximize resources

• Accelerate cycle times and improve customer retention

• Identify and assign potential fraud faster

Expedite claims resolution

Shorten the FNOL intake process
Today: Carriers struggle to make the FNOL call an efficient process.

With LexisNexis: Eliminating time-consuming Q&A and data entry decreases the time it takes to complete a loss report.

Upgrade assignment logic, identity and route potential fraud faster

Today: A limited amount of information is available when assigning the claim after FNOL.

With LexisNexis: More external data captured at FNOL can enhance claim assignment logic to get the claim to the right person.

Reduce adjuster follow-up

Today: When the claim hits their desk, adjusters must follow up and conduct research for information not received at FNOL.

With LexisNexis: Less missing information means adjusters can focus more on their real job–handling the claim.

Speed cycle time, improve retention

Today: Satisfaction with the claims process is critical to retaining policy holders.

With LexisNexis: Spend less time asking questions and more time communicating next steps, offering valuable services and expediting the claim process for your customers.

Address fraud more efficiently

Identify potential fraud earlier

Today: Identification of potential fraud indicators does not occur until after the claim has been assigned.

With LexisNexis: Begin analyzing the claim early in the FNOL process to quickly identify claims for routing to SIU.

Ongoing consistent monitoring and notification

Today: Referrals to SIU are reliant upon claim adjusters recognizing issues as new information is developed

With LexisNexis: Claims are monitored for potential fraud issues as they develop from FNOL until resolution.

Incorporate more data to expand your view

Today: Identification of potential organized ring activity is limited to the data contained in your localized databases.

With LexisNexis: Incorporation of LexisNexis' proprietary data set provides greater insight earlier to improve identification of potential ring activity.

LexisNexis®
RISK SOLUTIONS | Insurance

For more information, call 800.458.9197 or email insurance.sales@lexisnexis.com

About LexisNexis Risk Solutions

LexisNexis Risk Solutions (www.lexisnexis.com/risk) is a leader in providing essential information that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy. LexisNexis Risk Solutions is part of Reed Elsevier, a leading publisher and information provider that serves customers in more than 100 countries with more than 30,000 employees worldwide.

Our insurance solutions assist insurers with automating and improving the performance of critical workflow processes to reduce expenses, improve service and position customers for growth