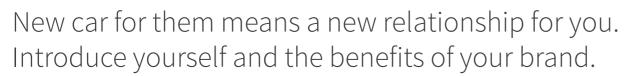
LexisNexis[®] Owner Check







LexisNexis Owner Check helps automakers better connect with subsequent vehicle owners and provides clarity to these **common blind spots**:



Prior owner deactivation

Cancel subscriptions Disable connected services including telematics data collection



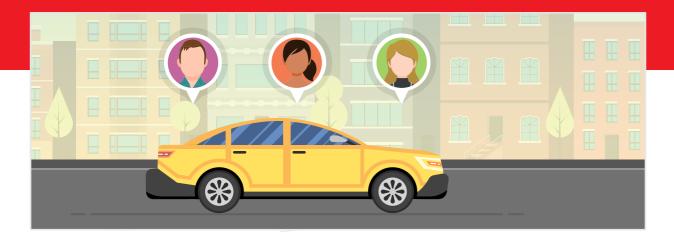
Current owner activation

Collect customer consent Transfer "no-charge" benefits Enable SOS support



Aftersales benefits Maintenance and service diagnostics Roadside assistance Vehicle warranty

How LexisNexis Owner Check creates a more accurate view of who owns your vehicles



1. Data transfer and linking technology

 Automaker provides VIN and ownership information of eligible vehicles as well as any associated master customer record. Then, using proprietary technology,
 LexisNexis Risk Solutions processes the data to confirm the
 Original vehicle owner or if an ownership change has occurred.

LexID

At LexisNexis® Risk Solutions, we use advanced linking technology in combination with our unique identifier, LexID®, to resolve, match and manage information on:

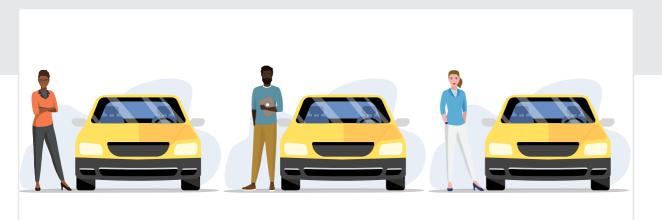
286+ million

unique consumer identities³

228+ million

Active VINs linking to 170M garages⁴

across all **50 states**



2. Owner identification and outreach

If a • Subsequent vehicle owner is identified, • LexisNexis Risk Solutions provides the new owner's contact information to the automaker, including physical mailing and email addresses. • Automaker then contacts the new owner to offer no-charge transfer of eligible services.

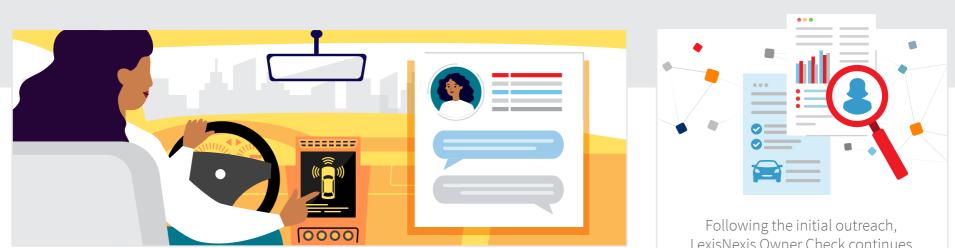


With our extensive data delivered in near-real time, we help automakers better access robust subsequent vehicle owner information that can be configured and tailored to meet your needs.

87+ billion public records³

Proven and tested

physical and digital contact information



3. Subsequent vehicle owner opts in for new opportunities

• Subsequent vehicle owner consents and registers as a customer with automaker to receive remaining balance of eligible vehicle services and inherent benefits.

• Automaker updates master customer record in CRM and can contact newly registered customer for future engagement and opportunities.

Following the initial outreach, LexisNexis Owner Check continues to support your ongoing efforts with owner change management, your vehicle lifecycle and outreach strategies.

> **95%** coverage of vehicles in the U.S. (VIN match rate)²

A more streamlined way to manage vehicle ownership changes and master customer records

LexisNexis Owner Check helps you take one step towards building a new relationship with them.







Access timely vehicle ownership changes with our proprietary linking technology Improve your outreach to subsequent vehicle owners with more complete and accurate contact information Develop new customer relationships by providing services to subsequent vehicle owners

See for yourself how LexisNexis Owner Check can enrich your customer data for a more complete view of your vehicle owners. Visit our <u>website</u> and register for your guided tour today. You can also email us directly at <u>USConnectedCar@lexisnexisrisk.com</u>



About LexisNexis[°] Risk Solutions

LexisNexis[®] Risk Solutions includes seven brands that span multiple industries and sectors. We harness the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit www.risk.lexisnexis.com/corporate and www.relx.com.

The Owner Check services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the Owner Check services may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another purpose in connection with which a consumer report may be used under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. <u>Copyright</u> © 2023 LexisNexis Risk Solutions. NXR14966-00-0721-EN-US

1. S&P Global Mobility, May 2022

- 2. LexisNexis Risk Solutions 2022 Proprietary Research
- 3. LexisNexis Risk Solutions March 2023 Internal Data Analysis
- 4. LexisNexis Risk Solutions November 2022 Internal Data Analysis