As automated claims processing capabilities become more mainstream, the insurance industry is increasingly moving toward lower-touch claims handling. That’s great for workflow efficiency, but how can you ensure you’re giving the appropriate attention to each claim? Carriers are increasingly concerned about getting the right data to power informed decision-making.

LexisNexis® Claims Clarity allows you to become a more sophisticated user of data. The solution gives you the ability to triage and handle claims quickly and confidently by delivering intelligence about parties and vehicles directly into your claims workflow in near real-time. Drawing from our vast repository of claims losses, along with reported and unreported police reports, Claims Clarity empowers decision-making by giving you the insight you need to put the right touch on every claim.

Claims Clarity helps improve workflow efficiency by minimizing the need for manual information gathering and reporting. Our system-to-system integrated approach delivers actionable data into your workflow precisely when you need it. Attributes cover all levels of data sophistication and include data points such as:

- Claim counts by coverage
- Police reports associated with a party
- Count of police reports associated with a VIN
- Stolen vehicle reports associated with a VIN
- Police reports with similar vehicle damage loss information

LexisNexis® Claims Clarity allow you to process claims with confidence.
Data Sophistication - The Road to Touchless Claims

Make decisions with confidence
The near real-time receipt of comprehensive data on parties and vehicles allows you to quickly understand which claims can be processed straight through and which claims need more detailed attention.

Spend less time with manual review and more time serving customers
Using Claims Clarity eliminates the time your adjusters spend time reviewing manual reports, so they can spend more time on more complex claims that require human intervention.

Enhance predictive modeling with robust data
The intelligence you gain from Claims Clarity delivered directly into your system also serves as a foundation for improving predictive model performance and automating other processes.

Benefits
- **Improve workflow efficiency.** Get robust, accurate and sophisticated data quickly so you can process claims faster.
- **Empower decision-making.** Make better decisions about each claim based on interactive insights versus low-value reports or fragmented data.
- **Increase data value.** Ensure no data “falls on the floor.” Data from Claims Clarity can be acted on by adjusters, business rules or predictive models, creating greater value in the data you acquire.
- **Expand based on your needs.** Once implemented, additional data can be added with ease.

*Based on 2019 LexisNexis Risk Solutions Future of Claims Study

For more information, call 800.458.9197 or email insurance.sales@lexisnexis.com

About LexisNexis Risk Solutions
LexisNexis® Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit www.risk.lexisnexis.com and www.relx.com.

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