

## Faster, easier, more reliable phone authentication

Get the authentication you need without inconveniencing customers.



### **LexisNexis® Phone Finder with One-Time Password simplifies the authentication process, helping you prevent fraud while improving service to your customers.**

Accurately associating a phone number with an identity is a key step in defending against fraud. Phone Finder with One-Time Password combines leading phone content and extensive phone metadata with one of the industry's largest repositories of identity information.

This combination delivers relevant, rank-ordered connections between phone numbers and identities as well as easy customer authentication. That means you can make faster decisions when it comes to fighting fraud attempts, deliver an optimal digital retail experience and maintain customer satisfaction at the same time.

### **Unparalleled access to robust content**

Phone Finder leverages unparalleled LexisNexis Risk Solutions phone content from a proprietary, aggregated database of wireless, unlisted and listed landlines and electronic directory, so you can easily determine:

- The best subjects for a phone number and the best phone numbers for a subject
- How recently a phone number has been ported
- If any suspicious activities are associated with a phone number

The One-Time Password feature offers a time-sensitive, unique random passcode via SMS message, email or voice call. No hardware other than the customer's existing phone or personal computer is required. You can set customized parameters that suit your workflow, such as length of passcode and the maximum number of codes that can be sent within a specific time frame.

## Mitigate fraud without alienating customers

Phone Finder helps you understand the risk level associated with a phone number while providing quick and easy authentication for your customers. This allows you to proactively mitigate fraud attempts while providing faster and more convenient digital activation processing and customer service.

## Associate the right identity, right away

Phone Finder associates phones with identities quickly and more accurately, delivered in one easy-to-use rank ordered set.

## Improve the customer experience at every stage

Phone Finder with One-Time Password helps ensure you have the most accurate phone information from the start. The initial One-Time Password authentication process is quick, easy and offers flexibility so you can configure it to your authentication preferences.

## Get the data that allows you to say “yes” with confidence

### Phone identification and association

Detects when multiple identities are using the same device on your site or mobile app and detects identity velocity across customers within the LexisNexis Risk Solutions network.

### Enhanced phone metadata points

Makes specific data points available, such as Porting, Spoofing, Phone Type, Wireless Carrier Type, Phone Status Forwarding and more, to assist you in identifying phone risks.

### Configurable phone risk detection

Allows you to easily identify risky phones by utilizing over 25 risk indicators and empowers you to make decisions based on specific, targeted rules, configurable to your workflow.

### Integrated authentication service

Allows a security code to be received via SMS message, email or voice call.

### Benefits

- Quickly determine identities more accurately
- Easily detect attempts to manipulate a trusted phone
- Identify suspicious transactions associated with a phone
- Reduce unnecessary work and costs due to fraud
- Provide customer authentication through a low friction process
- Leverage built-in safeguards to avoid human error



For more information on LexisNexis® Phone Finder with One-Time Password please contact us at [USConnectedCar@lexisnexisrisk.com](mailto:USConnectedCar@lexisnexisrisk.com)

### About LexisNexis Risk Solutions

LexisNexis® Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit [www.risk.lexisnexis.com](http://www.risk.lexisnexis.com) and [www.relx.com](http://www.relx.com).

The Phone Finder and One-Time Password services are not provided by “consumer reporting agencies,” as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) (“FCRA”) and do not constitute “consumer reports,” as that term is defined in the FCRA. Accordingly, the Phone Finder and One-Time Password services may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another purpose in connection with which a consumer report may be used under the FCRA. Due to the nature of the origin of public record information, the public records and commercially available data sources used in reports may contain errors. Source data is sometimes reported or entered inaccurately, processed poorly or incorrectly, and is generally not free from defect. This product or service aggregates and reports data, as provided by the public records and commercially available data sources, and is not the source of the data, nor is it a comprehensive compilation of the data. Before relying on any data, it should be independently verified. LexisNexis and the Knowledge Burst logo are registered trademarks of RELX Inc. Other products and services may be trademarks or registered trademarks of their respective companies. © 2020 LexisNexis Risk Solutions. NXR14503-00-0620-EN-US