

Improve fraud detection without interrupting the customer experience

Seamlessly access deeper phone data and extensive phone activity metadata in a click.

Gaining a clear understanding of the associations between a phone number and an identity is a key step to streamline essential account processes and defend against fraud.

- What are the best subjects for a phone number?
- What are the best phone numbers for a subject?
- How recently has the phone number been ported?
- Are any suspicious activities such as phone spoofing, phone forwarding, device change (SIM Swap) or unusual numbers of authentication requests associated with the phone number?

LexisNexis® Phone Finder Suite helps you quickly answer these critical questions

By combining leading phone content and extensive phone metadata with the industry's largest repository of identity information, The Phone Finder Suite delivers relevant, rank-ordered connections between phones and identities to support faster decisions that help your business fight fraud attempts and stay focused on the customer experience.

Get answers across the account lifecycle

The Phone Finder Suite provides fast access to authoritative phone data and dynamic metadata in an easy-to-interpret report.

This solution supports phone number or identity-based searching and uses a powerful, proprietary algorithm to determine the best phone numbers for an input subject. The Phone Finder Suite returns ranked results with deeper data insights like phone type, status, forwarding status, device change (SIM Swap) and portability. With extensive metadata points on phone activity, including porting, phone spoofing, one-time password requests,

pre-paid indicator, subject address type and status and no contract carrier indicator, The Phone Finder Suite can help you quickly spot trends that might indicate fraudulent activity. Phone Finder also features a configurable risk indicator that you can customize to business-specific risk thresholds to further streamline key decisioning processes and authentication workflows.

The Phone Finder Suite delivers a succinct, illustrated report that supports key activities across the account lifecycle:

- ✓ Speed new account originations investigations
- ✓ Simplify customer service activities and fraud reviews
- ✓ Strengthen fraud detection efforts
- ✓ Reduce account takeover fraud
- ✓ Add an additional authentication factor with direct integration of LexisNexis® One Time Password*
- ✓ Streamline recovery investigations



Access details that help define potential fraud attempts

Easier research and faster decisions begin with the right information resources. The Phone Finder Suite puts the answers to critical questions a click away.

Improve operational efficiencies with expanded phone intelligence

The Phone Finder Suite works by leveraging unparalleled LexisNexis® Risk Solutions phone content, which includes a proprietary, aggregated database of wireless, unlisted and listed landlines and Electronic Directory Assistance. Additional phone gateway providers are available across The Phone Finder Suite to further tailor to your customer base.

By combining the phone content with the LexisNexis Risk Solutions primary database of over 10,000 phone sources and using proven analytics and scoring technology, Phone Finder connects phones to identities. Phone Finder can help improve identity contact rates and increase operational efficiency across key account processes.

The Phone Finder Suite provides extensive porting data, spoofing data, forwarding data and phone service type to help your business strengthen the customer experience and fortify fraud prevention. The Phone Finder Suite also features configurable phone risk indicators that can be customized around your specific business requirements and key processes to help streamline customer interactions, fortify decisioning consistency and add an additional layer of fraud defense. By delivering access to nationally sourced, authoritative phone metadata and porting content, The Phone Finder Suite can help uncover fraudulent patterns like new account fraud and account takeover fraud before they impact your bottom line or create adverse consequences for legitimate customers.

The Phone Finder Suite helps your business confidently connect porting data, forwarding data, device change data (SIM Swap), spoofing data and additional phone metadata with a specific identity to provide the protection of precise identity and phone intelligence that only LexisNexis Risk Solutions can offer. When combining The Phone Finder Suite with LexisNexis® One Time Password, you can also uncover a fraudster's attempt to establish call forwarding on a victim's phone. This can help protect against the possibility of calling out to or speaking with a fraudster.

The Phone Finder Suite offers extensive insight into additional phone activity metadata associated with the phone, including:



PORTING STATUS



PHONE SPOOFING



FORWARDING DATA



DEVICE CHANGE DATA (SIM SWAP)



**PROPRIETARY DIGITAL
IDENTITY REPUTATION DATA**



ONE-TIME PASSWORD REQUESTS



PRE-PAID INDICATOR



**SUBJECT ADDRESS
TYPE AND STATUS**



**NO CONTRACT
CARRIER INDICATED**

Advance authentication strategies with fortified phone insights

To further strengthen multi-factor authentication efforts, LexisNexis® Line Risk Assessment™ functionality is integrated into The Phone Finder Suite.

Line Risk Assessment™ is a configurable set of risk rules designed to help your business perform risk verification checks against a phone number before sending a one-time password (OTP). With this feature, you can verify your trusted phones against Porting, Spoofing, Forwarding and OTP activity before proceeding with an authentication one-time password. Line Risk Assessment provides succinct decisioning support with a pass or fail associated to the phone number entered. Access additional insight and risk intelligence to reinforce authentication processes and improve the customer experience with Line Risk Assessment.

The Phone Finder Suite also features a direct integration with LexisNexis® One Time Password to support multi-factor authentication. This functionality speeds

multi-factor identity authentication and validation by delivering a time sensitive, unique password via SMS, email or phone.

One Time Password also supports delivery of its alphanumeric authentication codes in English, Spanish and French and offers the capacity to send One Time Passwords to non-US phone numbers across the global marketplace. One Time Password can also assist in uncovering fraudulent authentication patterns by detecting phone forwarding attempts. In just a click, The Phone Finder Suite automates key authentication activities for high-risk, high-value transactions while helping you strengthen compliance, protect your business and improve the customer experience.

Digital insight data from the ThreatMetrix Digital Identity Network



We leverage data from our proprietary ThreatMetrix Digital Identity Network to augment The Phone Finder Suite with additional content that is unparalleled in the industry. By combining physical identity risk indicators with digital identity risk indicators, The Phone Finder Suite delivers a more comprehensive view of phone line risk.

The ThreatMetrix Digital Identity Network stores data relating to more than 1 billion monthly interactions between consumers and websites of our customers. This data is then bolstered with information about the final disposition of those interactions, which may provide information that a transaction was classified as a rejection/decline, a confirmed fraud or a trusted returning user.

By enriching The Phone Finder Suite with this intelligence, we help your business identify additional components of risk, such as: a phone number's presence on a client's blacklist, a phone number's inclusion in a recently rejected or confirmed fraudulent transaction and the number of countries we've seen a phone submitted from recently.

Relevant results equal increased efficiency and stronger fraud defenses

Getting hung up trying to connect phones with identities and understanding the risk level associated with the phone takes valuable time and resources away from core activities.

Get faster answers with the solution that connects phones and identities together in one easy-to-use, ranked ordered set. The Phone Finder Suite combines

powerful phone and identity data in relevant, efficient results sets to support critical processes across the account lifecycle.



Proactively mitigate fraud attempts while maintaining a clear focus on the customer experience with the LexisNexis® Phone Finder Suite

Contact us to schedule your free demo

 1.408.200.5755

 risk.lexisnexis.com/products/phone-finder



About LexisNexis Risk Solutions

LexisNexis® Risk Solutions includes seven brands that span multiple industries and sectors. We harness the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit [LexisNexis Risk Solutions](#) and [RELX](#).

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