

The H.R. 1 Readiness Framework

Modernizing Eligibility Operations for a New Era of Accountability

- ✓ New requirements.
- ✓ Increased oversight.
- ✓ Greater pressure to deliver efficiently.

H.R. 1 introduces new expectations for eligibility verification, community engagement, payment accuracy and program oversight across Medicaid and Supplemental Nutrition Assistance Program (SNAP). Agencies must balance increased accountability with limited resources while continuing to serve eligible individuals efficiently.

A modern, data-driven approach can help agencies strengthen compliance readiness, improve operational efficiency and protect program integrity — today and into the future.



New Requirements + Limited Resources + Increased Oversight → Modernized Eligibility Operations

Four Key Areas to Support H.R. 1 Implementation and Modernization



1. BUILD A TRUSTED VIEW OF EVERY INDIVIDUAL

Agency Need

Improve eligibility accuracy and establish a trusted view of individuals across programs.

Operational Capabilities

- Identity Resolution
- Cross-Program Participant Matching
- Contact and Address Verification
- Duplicate Participation Detection
- Deceased Identification



Supporting Solutions

- ✓ Identity Resolution and Master Person Index
- ✓ Duplicate Participation Detection
- ✓ Contact and Locate
- ✓ Deceased Insights



2. STREAMLINE ELIGIBILITY AND COMMUNITY ENGAGEMENT VERIFICATION

Agency Need

Reduce manual workload and efficiently validate eligibility requirements.

Operational Capabilities

- Income Verification
- Asset Verification
- Ex Parte Renewal Support
- Community Engagement Verification
- Exemption Identification



Supporting Solutions

- ✓ Income Verification Powered by Truv
- ✓ Asset Verification Services
- ✓ Benefit Assessment
- ✓ Community Engagement Verification



3. IMPROVE PROGRAM ACCURACY ACROSS HOUSEHOLDS AND POPULATIONS

Agency Need

Improve visibility into household and residency changes to reduce payment errors.

Operational Capabilities

- Household Composition Analysis
- Residency Verification
- Address Intelligence
- Ongoing Monitoring



Supporting Solutions

- ✓ Household Composition Insights
- ✓ Contact and Locate
- ✓ Spectrum Risk Assessment



4. STRENGTHEN OVERSIGHT WITH PROACTIVE RISK MANAGEMENT

Agency Need

Identify risk earlier, prioritize resources, and support stronger oversight.

Operational Capabilities

- Fraud Detection
- Risk Prioritization
- Population Risk Assessment
- Investigation Support
- Reporting and Audit Support



Supporting Solutions

- ✓ Spectrum Risk Assessment
- ✓ Special Investigations Support
- ✓ Duplicate Participation Detection



For more information,
scan QR code or call 1-800-869-0751

