

# LexisNexis Consumer Data Management

Acquiring and maintaining more accurate consumer data is critical to making profitable business decisions, reducing costs and enhancing customer sentiment. Inaccurate or outdated data could lead to missed opportunities, increase risk for non-compliance and damage relationships with consumers.

Even with reliable data, businesses of all types need to be able to aggregate and organize it, discover actionable insights and use them to enhance their understanding of consumers, stakeholders and prospects.

To get the most out of consumer data, organizations should be constantly looking to refresh, expand and evolve data over time to uncover relevant, predictive insights that can help improve outcomes across the business.

LexisNexis<sup>®</sup> Consumer Data Management combines our expansive data coverage of nearly every U.S. adult, patented linking technology and high-power computing platforms to allow you to work with more up to date data. With clean, relevant data you can leverage industry-leading tools, capabilities and practices to increase the value of their data assets and extract increased value from them.



# Bad data can impact every piece of your business

# Operational

Inaccurate, outdated or duplicative customer data can lead to wasted time and resources

# Marketing

With incomplete customer profiles and demographics, marketers may miss valuable opportunities

# Compliance

Lacking good data and actionable insights can increase the risk of non-compliance

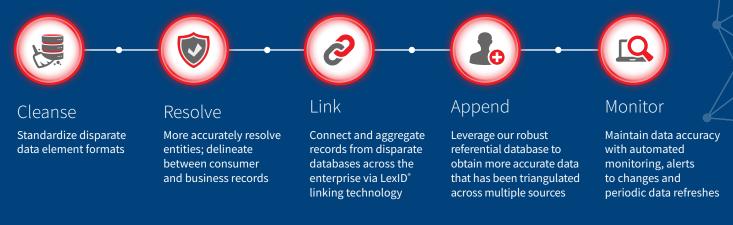
# Fraud and Identity

Poor identity resolution and linking can lead to issues including re-occurrence and "tumbling"

# How LexisNexis Consumer Data Management works:

Our solution combines the power of our vast data assets, patented LexID<sup>®</sup> consumer unique identifier and proprietary HPCC Systems<sup>®</sup> computing platform to connect the right records to the right consumer profiles to deliver a more holistic single view of an individual.

# Establish a source of truth with cleansed, linked, relevant data — so you can make confident decisions that move your business forward.



# LexisNexis Consumer Data Management gives you the tools you need to maintain the highest quality consumer data to resolve entities, ensure data quality and relevance and enhance operational efficiency.

# **Robust consumer datasets**

- First and Last Name
- Address
- Address Type
- Social Security Number

- **Operational tools**
- LexID<sup>®</sup> Confidence Score Score relating to resolution of identity
- Element Match Codes Delineates or describes the difference between the customer input data and LexisNexis Risk Solutions best data
- Element Source Indicators Provides the number and types of sources of the LexisNexis Risk Solutions data on an element level
- Data Quality Analysis and Assessment Reporting Receive insightful reports that provide key metrics relating to the completeness and accuracy of customer data

# Powered by LexID<sup>®</sup> technology

• Date of Birth

• Telephone

Numbers

• Emails

• Deceased Flags

Our industry leading proprietary LexID<sup>®</sup> linking technology enables you to connect disparate data about an identity with industry-leading precision — and enable delivery of the right data associated with consumers and the insights you need to achieve your goals.

# Get the most out of your data with LexisNexis Consumer Data Management

To learn more, visit <u>risk.lexisnexis.com/products/customer-data-management</u> or call (866)528-0780.

# About LexisNexis Risk Solutions

LexisNexis<sup>®</sup> Risk Solutions includes seven brands that span multiple industries and sectors. We harness the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit LexisNexis Risk Solutions and RELX.

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