

Respectful Resolution. Smarter Risk Management.

Deceased account intelligence for brand protection, estate recovery and fraud prevention.

Every year, millions of identities are exploited post-mortem.¹ Without proper deceased identification, your organization may unknowingly attempt collections, send communications or process claims that may damage your brand and expose you to potential legal risk.

Managing deceased accounts is more than a compliance requirement — it's a matter of sensitivity, reputation and risk mitigation. LexisNexis® Deceased Solutions helps organizations identify deceased consumers quickly and more accurately, enabling respectful account handling and fraud prevention.

Deceased Solutions provides monitoring services using data from the SSA Death Master File, state records, obituaries, funeral homes and proprietary databases. This helps ensure that your deceased data is more current, comprehensive and actionable.

Avoid insensitive outreach and identity fraud

Over 2.5 million deceased individuals become victims of identity theft each year in the US.² Obituaries and public death notices often include personal details — such as a mother's maiden name or place of birth — that fraudsters can then exploit for security question hacking, account takeovers and synthetic identity schemes. By proactively flagging deceased records, you help prevent fraudsters from using a deceased person's identity to open credit accounts, file false claims or access services.

Failing to identify deceased consumers can also result in insensitive outreach. When you send invoices, collection letters or renewal notices, you may cause additional grief for families while exposing your organization to reputational, legal and regulatory risk.

LexisNexis® Deceased Solutions helps you:

- Protect your brand from reputational harm
- Recover assets and debts through estate identification
- Prevent identity fraud by flagging deceased records
- Ensure more accurate life insurance benefit distribution

LexisNexis® VitalChek®

-  With 36+ years of experience contracting with 47 state agencies and more than 450 local agencies nationwide, VitalChek® knows vital records and understands your business needs
-  Verifies submitted orders to help satisfy entitlement standards per each individual state or county vital record agency

-  Our business-to-business department handles requests from start to finish, ordering requested documents and providing follow-up with the vital records agencies to help ensure fulfillment and delivery

-  Fast delivery with UPS Overnight Shipping

LexisNexis Deceased Solutions is available through:

LexisNexis® Accurint® for Collections | LexisNexis® Batch Solutions | Accurint® Web Services

Without deceased identification, your organization may unknowingly contact or process accounts that should be respectfully closed.

For more information, call 800.869.0751
or visit risk.lexisnexis.com/deceased



About LexisNexis® Risk Solutions

LexisNexis® Risk Solutions harnesses the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses across multiple industries and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit www.risk.lexisnexis.com and www.relx.com.

Our solutions assist organizations with preventing financial crime, achieving regulatory compliance, mitigating business risk, improving operational efficiencies and enhancing profitability.

¹⁻² <https://www.idtheftcenter.org/post/deceased-identitytheft/>