Solve driver’s license and applicant authentication for virtual closings using LexisNexis® TrueID® Document Authentication and Knowledge-Based Authentication (KBA) on the LexisNexis® Risk Defense Platform to provide reliable multi-factor authentication.

Government-issued identity documents such as driver’s licenses, passports and military IDs are often at the heart of identity vetting processes. Traditionally, organizations have relied on sophisticated on-premise solutions to authenticate these documents. As your organization delivers geographically dispersed offerings across multiple and sometimes remote channels, you need reliable access to the same level of document authentication across a variety of access points and devices.


How does it work?

Capture an image of the ID document with a mobile camera.

The image is securely sent to a hosted document authentication service for validation.

Automated forensic tests using a patented ID library check and identify suspicious items that may be invisible to the naked eye.

Optical character recognition (OCR) and barcode decryption extract the biographic data quickly and accurately.

Extracted data can be used to pre-populate forms, simplify identity proofing, and request KBA based on configurable workflows.

Using passive liveness detection and facial recognition matching algorithms, the extracted ID portrait photograph can be biometrically compared to a selfie to enable non-repudiation.

Fortify Remote Online Notarization (RON) with ID authentication and fraud prevention.
Why use TrueID Document Authentication Service?

TrueID Document Authentication Service is fully automated, using patented algorithms to check the authenticity of an ID. Automation is crucial in today’s landscape—with hundreds of legitimate driver’s license templates in the U.S. alone, and fake IDs that are easy to obtain and hard to detect with the human eye. TrueID Document Authentication Service accepts ID images from various sources and runs forensic tests based on the resolution of the image and the document characteristics. Our global ID document library is updated twice monthly with new templates and security feature changes, with over 2,000 document updates annually.

TrueID Document Authentication Service also saves time. While manual inspections can take up to 5 minutes per ID, TrueID Document Authentication returns results in a matter of seconds. Plus, automation means you don’t have to ramp up your workforce as volume increases.

Support multi-layered fraud prevention

Add an additional layer of authentication with our integrated KBA tools. With LexisNexis® InstantID® Q&A you can connect to unique, interactive identity questions that are top-of-mind for your customer, but too complicated and identity-driven for fraudsters to easily fake. InstantID Q&A leverages access to billions of public records and non-credit data to generate non-intrusive authentication questions that minimize friction for trusted customers while helping your business actively deflect fraud attempts.

Realize a multi-layered approach for Remote Online Notarization


For more information: Call 800.957.7094 or visit risk.lexisnexis.com/products/trueid

About LexisNexis Risk Solutions

LexisNexis Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX Group (LSE: REL/NYSE: RELX), a global provider of information and analytics for professional and business customers across industries. RELX is a FTSE 100 company and is based in London. For more information, please visit www.risk.lexisnexis.com, and www.relx.com.