

LexisNexis® Contact Plus

Find More. Connect Faster. Collect Efficiently.

Advanced contact search for skip tracers and debt collectors.

Reaching delinquent consumers used to be straightforward – simply call and collect. But today's mobile-first environment has made finding the right contact like searching for a needle in a digital haystack.

Every day, 100,000 to 150,000 phone numbers are reassigned to new subscribers in the U.S.¹ 73% of American adults live in wireless only households², meaning they rely exclusively on wireless service with no landline. And in a world where people frequently change carriers, relocate or use temporary numbers, even your best contact data can go stale in an instant.

Robo-call blocking technology adds further difficulty. Consumers now have apps that can identify and block unfamiliar numbers with a single tap. If your call gets flagged, you may never reach the person you need to contact. And with fines from the Telephone Consumer Protection Act of 1991 (TCPA) steadily climbing, even an honest mistake could come at a steep price.

For skip tracers and debt collectors, these challenges mean more calls, lower right-party contact rates and increased exposure to penalties.

Avoid risky dials and dead ends

LexisNexis® Contact Plus is a powerful contact intelligence tool that helps you locate, connect and collect with more speed and precision than traditional skip tracing methods.

It leverages LexID® advanced linking technology, and access to over 87 billion public and proprietary records to identify the best phone number for the individual you're trying to reach.

You'll get a list of ranked, right-party contact results that help you reduce risk and avoid wasting time on wrong numbers.

LexisNexis® Contact Plus delivers 49.3% more right-party contacts than the nearest competitor³, which directly translates into better collections performance.

Choose the access method that best fits your existing workflow



Online Searches

Quick, on-demand lookups for immediate results



XML Integration

Seamless system-to-system data transfers



Batch Processing

Search hundreds or thousands at once



Batch Monitoring

Get alerts when consumers switch numbers

LexisNexis® Contact Plus is available through:

LexisNexis® Accurint® for Collections

LexisNexis® Batch Solutions

Accurint® Web Services

Better connections, bigger collections

Debt collection isn't about making more calls; it's about connecting with consumers. Every wasted attempt is time lost, money spent and opportunity missed. LexisNexis® Contact Plus improves contact rates and supports compliance – all while fitting seamlessly into your existing systems.

When you reach the right person on the first try, your collections process becomes faster, runs smoother and produces better results.

Ready to make more right-party connections with fewer call attempts?
Discover how LexisNexis® Contact Plus can take you from look-up to pay-up in just a few clicks.

For more information, call 800.869.0751
or visit risk.lexisnexis.com/products/contact-plus



About LexisNexis® Risk Solutions

LexisNexis® Risk Solutions harnesses the power of data, sophisticated analytics platforms and technology solutions to provide insights that help businesses across multiple industries and governmental entities reduce risk and improve decisions to benefit people around the globe. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit www.risk.lexisnexis.com and www.relx.com.

Our solutions assist organizations with preventing financial crime, achieving regulatory compliance, mitigating business risk, improving operational efficiencies and enhancing profitability.

¹ <https://gryphon.ai/what-is-the-reassigned-numbers-database-and-why-it-matters-to-compliance/>

² <https://apnews.com/article/landlines-cellular-phones-outage-a23b296d420917f7835e3cd9860c7bd5>

³ Internal LexisNexis® Risk Solutions research