## LexisNexis® Phone Finder

LexisNexis® Phone Finder combines leading phone content with the industry's authoritative repository of identity information to deliver phone data in an easy-to-interpret, rank-ordered results set. Phone Finder helps you quickly understand the associations between a phone number and an identity. By leveraging leading phone content and the LexisNexis database of over 1,500 phone sources and using a powerful, proprietary algorithm and proven scoring technology, Phone Finder determines the best subjects for an input phone number, or the best phone numbers for an input subject and provides deep data insights into the phone number for compliance and fraud workflow strategies.

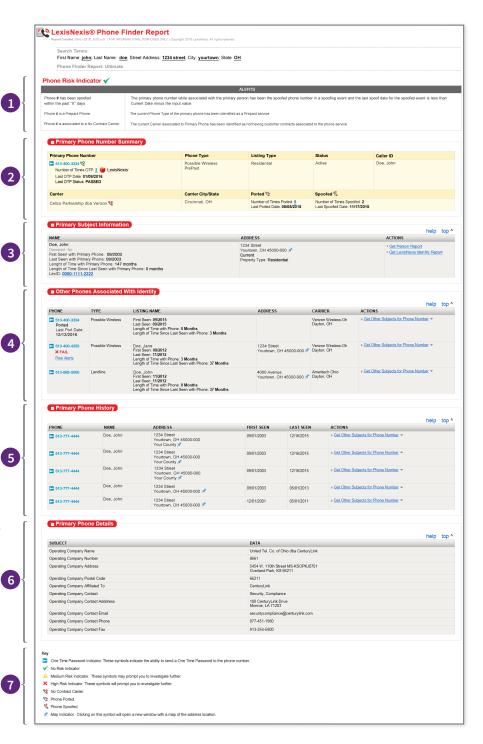
### **Dual search functionality**

Phone Finder supports searching by phone number or identity. Phone Finder can be accessed through the following online solutions and delivery methods\*:

- LexisNexis Risk Management Solutions®
- LexisNexis<sup>®</sup> AML Insight<sup>™</sup>
- LexisNexis® Anti-Money Laundering Solutions
- LexisNexis® Real Estate Solutions
- LexisNexis® Risk Defense Platform
- XML and Batch

# Maximum phone intelligence starts here

This Getting Started Guide provides an overview of how Phone Finder works and highlights ways the Phone Finder Report can help automate key account activities and support a more efficient account workflow. Each section of the report has a numbered purple circle that corresponds to the same numbered purple circle on the back of this guide. For each section there is an explanation of the features and benefits.





### **LexisNexis® Phone Finder Description of Features**

| SECTION | REPORT FEATURE DESCRIPTION  | BENEFIT   |
|---------|---|---|
| 1       | Risk Indicator Section: This section provides an indicator of Pass, Warn or Fail along with the business rules impacted by the phone metadata returned. In addition, this feature enables the end user to control the display of the One Time Password (OTP) integration.   | Streamline authentication processes and add an additional layer of fraud defense by leveraging a configurable risk indicator that you can customize to include business-specific risk thresholds around certain types of phone activities. The risk indicator helps quickly verify qualified phones to proceed with authentication while raising a warning about potentially fraudulent phone activity. |
| 2       | <b>Primary Phone Number Summary:</b> The Primary Phone Number is either the entered phone number, or the best available phone number for the entered subject. This section delivers a quick summary of key details about the Primary Phone, including type of phone, status, CallerID, listing type, porting status and other critical information about the phone.   | Support informed investigatory decisions and help increase the level of contact confidence.   |
|         | Utilize LexisNexis® One Time Password functionality, which is directly integrated into Phone Finder, to strengthen authentication across the global marketplace by sending a one time password to subject via mobile device.  |   |
| 3       | Primary Subject Information: This section provides up to 10 subjects associated with an input phone, or the best available information on the searched identity. Quickly understand associations like name, address, first and last seen dates with the Primary Phone, length of time and currency calculations for the subject(s) with the primary phone. When available, the LexID° on the subject is returned to uniquely identify the subject returned. Actions link to other useful reports, such as the LexisNexis° Person Report or the LexisNexis° Identity Report. When available, information pertaining to the Address Listing Type and association to the subject will be displayed. Additionally, when available, an indicator showing the identity that is associated to the phone at the carrier will also be displayed. | Leverage the power of proven analytics to facilitate more efficient fraud assessments. Action links can further corroborate and speed up investigations.  |
| 4       | Other Phones Associated with Subject: Returned only with a Search by Subject, this section provides other potential phones for the subject and details for those phone numbers such as address, first and last seen dates, porting status, phone risk status, length of time with the phone and currency calculations. Action links provide additional consumers or businesses that have been historically associated with the phone number.  | Gain perspective on the additional phones associated with the returned subject to help confirm intelligence provided by the consumer and support more confident consumer contact. Proactively uncover suspicious patterns or connections to support stronger investigations.  |
|         | Confirm additional phones and add a layer of authentication by leveraging One Time Password functionality to send a password to any mobile device or landline worldwide.  |   |
| 5       | <b>Primary Phone History:</b> Returned only with a Search by Subject, this section provides insights into the primary phone number. This information can help investigators and analysts identify other names and addresses associated with the primary phone number that may be relevant to initiate customer contact.   | Confirm physical relationships between different entities that used the phone numbers. Fortify investigations with better perspective on the timing of associations through first and last seen dates.  |
| 6       | Primary Phone Details: Available only with Phone Finder's Premium and Ultimate search options, this section automatically retrieves up-to-the-minute details on the primary phone number from a real-time phone gateway, to provide the latest details that the operating companies have for that phone number, including Listing Name, location information about the phone, and address type associated with the phone.   | Access advanced phone intelligence to support and optimize sophisticated compliance, fraud and workflow phone strategies. Location and carrier information can be used to gauge risk associated with the new account and call center fraud. Operating company contact details can assist in investigations.   |
| 7       | <b>Key:</b> Intuitive high risk indicators and phone type indicators designed to help you quickly interpret the information returned in the Phone Finder report.  | Identify high risk conditions and phone types quickly.  |

<sup>\*</sup> LexisNexis® One Time Password with Phone Finder is only available on LexisNexis Risk Management Solutions®, LexisNexis® AML Insight™, LexisNexis® Anti-Money Laundering Solutions, and LexisNexis® Real Estate Solutions.



For more information, call 888.341.9377 or visit risk.lexisnexis.com/products/phone-finder

#### About LexisNexis® Risk Solutions

LexisNexis Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX (LSE: REL/NYSE: RELX), a global provider of information-based analytics and decision tools for professional and business customers. For more information, please visit www.risk.lexisnexis.com and www.relx.com.

Our financial services solutions assist organizations with preventing financial crime, achieving regulatory compliance, mitigating business risk, improving operational efficiencies and enhancing profitability.

The LexisNexis Phone Finder services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the LexisNexis Phone Finder service may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. LexisNexis, the Knowledge Burst logo, LexisNexis Risk Management Solutions, and LexiD are registered trademarks of RELX Inc., used under license. LexisNexis AML Insight is a trademark of LexisNexis Risk Solutions Inc. Copyright © 2022 LexisNexis Risk Solutions Group. NXR03017-09-0622-EN-US