### **GETTING STARTED GUIDE**

# LexisNexis<sup>®</sup> Phone Finder

LexisNexis<sup>®</sup> Phone Finder combines leading phone content with the industry's authoritative repository of identity information to deliver phone data in an easy-to-interpret, rank-ordered results set. Phone Finder helps you quickly understand the associations between a phone number and an identity. By leveraging leading phone content and the LexisNexis database of over 1,500 phone sources and using a powerful, proprietary algorithm and proven scoring technology, Phone Finder determines the best subjects for an input phone number, or the best phone numbers for an input subject and provides deep data insights into the phone number for compliance and fraud workflow strategies.

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#### **Dual search functionality**

Phone Finder supports searching by phone number or identity. Phone Finder can be accessed through the following online solutions and delivery methods\*:

- LexisNexis Risk Management Solutions<sup>®</sup>
- LexisNexis<sup>®</sup> AML Insight<sup>™</sup>
- LexisNexis<sup>®</sup> Anti-Money Laundering Solutions
- LexisNexis® Real Estate Solutions
- LexisNexis<sup>®</sup> Risk Defense Platform
- XML and Batch

# Maximum phone intelligence starts here

This Getting Started Guide provides an overview of how Phone Finder works and highlights ways the Phone Finder Report can help automate key account activities and support a more efficient account workflow. Each section of the report has a numbered purple circle that corresponds to the same numbered purple circle on the back of this guide. For each section there is an explanation of the features and benefits.



hone Risk Indic	ator 🗸										
none more mare				ALERTS							
Phone # has been spoofed within the past "X" days		The primary phone number Current Date minus the Inp	while associated with the primar ut value	ry person has	s been the spor	ofed phone numbe	r in a spoofing event and t	ne last spoof da	te for the spoofed ev	ent is less	s th
Phone # is a Prepaid Phone		The current Phone Type of the	e primary phone has been identifie	d as a Prepai	id service						
Phone # is associated to a N	o Contract Carrier	The current Carrier associate	d to Primary Phone has been ident	tified as not hi	aving customer	contracts associate	d to the phone service				
Primary Phon	o Number Cum	man									
		iniary									
Primary Phone Numb	ver		Phone Type Possible Wireless		isting Type esidential		Status Active		er ID . John		
	P: 2 () LexisNexis 9/2016 ISSED		PrePaid								
Carrier			Carrier City/State	Pr	orted 😒		Spoofed 🐛				
Cellco Partnership dba Verizon 😍		Cincinnati, OH		Ni La	Number of Times Ported: 5 Last Ported Date: 05/05/2015		Number of Times Spoofed: 2 Last Spoofed Date: 11/17/2015				
Primary Subject	ect Information									help	1
NAME Doe, John				ADDRE 1234 Str	SS			-	ACTIONS		
Deceased - No First Seen with Primary Last Seen with Primary Lenght of Time with Pri Length of Time Since L	Phone: 09/2003 Phone: 09/2003 imary Phone: 147 mo ast Seen with Primar	nths y Phone: 0 months		Current	reet m, OH 450004 / Type: Reside				Get LexisNexis Ic	entity Rep	ort
ExiD: 0000-1111-222	2										
										help	
	TYPE	LISTING NAME		-	ADDRESS		CARRIER	ACTIONS			
513-400-3334 Ported Last Port Date: 12/12/2016	Possible Wireless	First Seen: 09/2015 Last Seen: 09/2015 Length of Time with Phone Length of Time Since Last	e: 0 Months I Seen with Phone: 3 Months				Verizon Wireless-Oh Dayton, OH	» Get Other S	ubjects for Phone Nu	<u>mber</u> *	
Fail Bisk Alerts	Possible Wireless	Doe, Jane First Seen: 08/2012 Last Seen: 11/2012 Length of Time with Phone: 3 Months Length of Time Since Last Seen with Phone: 37 Mor			1234 Street Yourtown, OH 45000-000 ≠ E		Verizon Wireless-Oh Dayton, OH	» <u>Get Other S</u>	ubjects for Phone Nu	mber 👻	
513-888-5000							» Get Other S	ubjects for Phone Nu	mber 🕶		
Primary Phon	e History										
PHONE	NAME	ADDRESS		FIRS	ST SEEN	LAST SEEN	ACTIONS			help	1
513-777-4444	Doe, John	1234 Street Yourtown, OF Your County	4 45000-000		1/2003	12/16/2015		bjects for Phone	Number -		
513-777-4444	3-777-4444 Doe, John		1234 Street Yourtown, OH 45000-000 Your County 2		09/01/2003 12/16/2015				Number 👻		
513-777-4444	513-777-4444 Doe, John		1234 Street Yourtown, OH 45000-000 Your County 🖈		09/01/2003 12/16/2015		Set Other Subjects for Phone Number *				
513-777-4444	Doe, John		H 45000-000 🖈	09/01	1/2003	05/01/2013	» Get Other Su	bjects for Phone	Number 👻		
513-777-4444	513-777-4444 Doe, John		1234 Street Yourtown, OH 45000-000 🖈		12/01/2001 05/01/2011		» Get Other Subjects for Phone Number ▼				
Primary Phon	e Details										
SUBJECT				DA	TA					help	1
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Operating Company Pos					211						
Operating Company Affil Operating Company Cor					nturyLink curity, Compliar	078					
Operating Company Cor Operating Company Cor					0 CenturyLink E prioe, LA 71203						
Operating Company Contact Email					Monroe, LA 71203 security.compliance@centurylink.com						
Operating Company Contact Email Operating Company Contact Phone					877-451-1980						
Operating Company Cor				913	3-254-5800						
y		indicate the shift, to evad a	One Time Password to the phone		3-254-5800						

## LexisNexis® Phone Finder Description of Features

ECTION	<b>REPORT FEATURE DESCRIPTION</b>	BENEFIT		
1	<b>Risk Indicator Section:</b> This section provides an indicator of Pass, Warn or Fail along with the business rules impacted by the phone metadata returned. In addition, this feature enables the end user to control the display of the One Time Password (OTP) integration.	Streamline authentication processes and add an additional layer of fraud defense by leveraging a configurable risk indicator that you can customize to include busines specific risk thresholds around certain typ of phone activities. The risk indicator help quickly verify qualified phones to proceed with authentication while raising a warnir about potentially fraudulent phone activiti		
2	<b>Primary Phone Number Summary:</b> The Primary Phone Number is either the entered phone number, or the best available phone number for the entered subject. This section delivers a quick summary of key details about the Primary Phone, including type of phone, status, CallerID, listing type, porting status and other critical information about the phone.	Support informed investigatory decision and help increase the level of contact confidence.		
	Utilize LexisNexis <sup>®</sup> One Time Password functionality, which is directly integrated into Phone Finder, to strengthen authentication across the global marketplace by sending a one time password to subject via mobile device.			
3	<b>Primary Subject Information:</b> This section provides up to 10 subjects associated with an input phone, or the best available information on the searched identity. Quickly understand associations like name, address, first and last seen dates with the Primary Phone, length of time and currency calculations for the subject(s) with the primary phone. When available, the LexID <sup>*</sup> on the subject is returned to uniquely identify the subject returned. Actions link to other useful reports, such as the LexisNexis <sup>*</sup> Person Report or the LexisNexis <sup>*</sup> Identity Report. When available, information pertaining to the Address Listing Type and association to the subject will be displayed. Additionally, when available, an indicator showing the identity that is associated to the phone at the carrier will also be displayed.	Leverage the power of proven analytics to facilitate more efficient fraud assessments. Action links can further corroborate and speed up investigations		
4	Other Phones Associated with Subject: Returned only with a Search by Subject, this section provides other potential phones for the subject and details for those phone numbers such as address, first and last seen dates, porting status, phone risk status, length of time with the phone and currency calculations. Action links provide additional consumers or businesses that have been historically associated with the phone number. Confirm additional phones and add a layer of authentication by leveraging One Time	Gain perspective on the additional phone associated with the returned subject to help confirm intelligence provided by the consumer and support more confident consumer contact. Proactively uncover suspicious patterns or connections to		
	Password functionality to send a password to any mobile device or landline worldwide.	support stronger investigations.		
5	<b>Primary Phone History:</b> <i>Returned only with a Search by Subject,</i> this section provides insights into the primary phone number. This information can help investigators and analysts identify other names and addresses associated with the primary phone number that may be relevant to initiate customer contact.	Confirm physical relationships between different entities that used the phone numbers. Fortify investigations with bett perspective on the timing of associations through first and last seen dates.		
6	<b>Primary Phone Details:</b> Available only with Phone Finder's Premium and Ultimate search options, this section automatically retrieves up-to-the-minute details on the primary phone number from a real-time phone gateway, to provide the latest details that the operating companies have for that phone number, including Listing Name, location information about the phone, and address type associated with the phone.	Access advanced phone intelligence to support and optimize sophisticated compliance, fraud and workflow phone strategies. Location and carrier information can be used to gauge risk associated with the new account and ca center fraud. Operating company contac details can assist in investigations.		
7	<b>Key:</b> Intuitive high risk indicators and phone type indicators designed to help you quickly interpret the information returned in the Phone Finder report.	Identify high risk conditions and phone types quickly.		

\* LexisNexis<sup>®</sup> One Time Password with Phone Finder is only available on LexisNexis Risk Management Solutions<sup>®</sup>, LexisNexis<sup>®</sup> AML Insight<sup>™</sup>, LexisNexis<sup>®</sup> Anti-Money Laundering Solutions, and LexisNexis<sup>®</sup> Real Estate Solutions.



For more information, call 866.858.7246 or visit http://www.lexisnexis.com/risk/financial/fs-fraud-detection-prevention.aspx

#### About LexisNexis Risk Solutions

At LexisNexis Risk Solutions, we believe in the power of data and advanced analytics for better risk management. With over 40 years of expertise, we are the trusted data analytics provider for organizations seeking actionable insights to manage risks and improve results while upholding the highest standards for security and privacy. Headquartered in metro Atlanta USA, LexisNexis Risk Solutions serves customers in more than 100 countries and is part of RELX Group plc, a global provider of information and analytics for professional and business customers across industries. For more information, please visit risk.lexisnexis.com.

Our financial services solutions assist organizations with preventing financial crime, achieving regulatory compliance, mitigating business risk, improving operational efficiencies and enhancing profitability.

The LexisNexis Phone Finder services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the LexisNexis Phone Finder service may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or another eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. LexisNexis, the Knowledge Burst logo, LexisNexis Risk Management Solutions, and LexID are registered trademarks of RELX Inc., used under license. LexisNexis AML Insight is a trademark of LexisNexis Risk Solutions Inc. Copyright © 2017 LexisNexis. All rights reserved. NXR03017-8 1217