

Document authentication: Anywhere, any device

Allow mobile users to capture and authenticate their identity documents with their mobile device.



Healthcare organizations are scrambling to bring more services and access to the mobile channel to meet growing patient demand. Mobile's growth has brought with it a growing need for a comprehensive authentication program. Organizations need to simplify access, increase onboarding efficiency and ensure compliance, all while combating mobile identity fraud.

LexisNexis® TrueID® Mobile helps increase the effectiveness of your mobile authentication and security, while improving the patient experience. With TrueID Mobile, patients can authenticate their ID documents on any smartphone or tablet with unmatched, automated accuracy, so you can confidently verify document authenticity, grant access and complete health-related transactions.

How does it work?



Patient captures an image of the ID document with a mobile device.



The image is securely sent to a hosted document authentication service for validation.



Automated forensic tests using a patented ID library check and identifies suspicious items that may be invisible to the naked eye.



When ID is verified as authentic, optical character recognition (OCR) and barcode decryption extract the biographic data quickly and accurately.



Extracted data can be used to pre-populate forms and simplify the identity proofing process.

Why use TrueID Mobile?

For starters, no human intervention is required. That's important to note because manual authentication can be quite challenging. There are hundreds of legitimate drivers license templates in the U.S. alone and fake IDs are getting more sophisticated, cheaper and easier to obtain by the day. TrueID Mobile:

- Performs up to 50 different text- and image-based tests
- Checks against a database of nearly 4,000 ID types from approximately 200 countries
- Is flexible enough to integrate with additional identity verification and authentication services

Get results you can trust in a fraction of the time. Manual authentication can take anywhere from 90 seconds to 5 minutes per ID; with TrueID Mobile, ID authentication can be completed in a few seconds. What's more, automation means that you don't have to ramp up your workforce as volume increases.

TrueID Mobile is powerful. It provides:

Accuracy: Extract new patient enrollment data directly from ID documents for improved data quality, resulting in continuous downstream gains throughout the patient's journey.

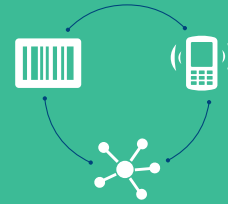
Protection: Defend against fraud, compliance and safety risks. Prevent billing errors. Protect the safety of patients by preventing fraudsters' medical records from becoming co-mingled with patient records—which could lead to providers unknowingly making decisions based on information on the wrong individual.

Coverage: Capture, recognize and verify the authenticity of more than 4,000 ID types across almost 200 countries.

Compatibility: For an extra level of security, TrueID Mobile can be integrated with identity verification products to address the most common identity risks.

TrueID Mobile:

Reads any bar code, MRZ (machine readable zone) and non-encoded ID



Works with iOS or Android smartphones and tablets

Features an SDK to enable seamless integration into your existing app

Our TrueID solution suite helps you ensure better access, faster transactions and a more frictionless patient experience, no matter the channel.

TrueID: On-premise document authentication; includes document authentication service with scanning hardware

TrueID Mobile: Mobile document authentication using a phone or mobile device camera

For more information, call 866.396.7703 or visit risk.lexisnexis.com/healthcare



Health Care

About LexisNexis® Risk Solutions

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Our healthcare solutions combine proprietary analytics, science and technology with the industry's leading sources of provider, member, claims and public records information to improve cost savings, health outcomes, data quality, compliance and exposure to fraud, waste and abuse.

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