



Accurate. Fast. On-Premise. Authentication.

LexisNexis® TrueID® helps you recognize a true identity and fight fraud in real time

Government-issued identity documents are at the heart of many identity-vetting processes. In face-to-face transactions, this process often begins with a manual inspection of the ID. However, the proliferation of ID types and formats, along with increasingly easy access to sophisticated fakes, has made it difficult to confidently assess the authenticity of these documents via human eye alone.

LexisNexis® TrueID® helps organizations instantly authenticate identity documents in face-to-face transactions, fight fraud and improve the customer experience by:



Performing up to 50 different text- and image-based tests and checking IDs against a database of nearly 4,100 ID types from nearly 200 countries



Enrolling document into a hosted contributory database



Extracting identity data for form pre-population or additional identity proofing



Linking IDs to payment cards, checks, loyalty cards and other customer data

TrueID integrates seamlessly into your existing workflows, with additional built-in verification and authentication options that can be selectively “turned on” based on the risk of a transaction to give you maximum flexibility in your identity management processes.



And with our optional fingerprint biometric solution, you can perform authenticated enrollment and connect the ID to a user's fingerprint for easy, secure repeat access. Store captured identity data and link to other user data to track transactional behavior throughout the customer lifecycle.

How does it work?

Step 1: ID Capture

- Hardware scans, captures and decodes IDs and passports.
- User inputs customer data without hardware via XML integration or manual typing.
- TrueID database checks for existing enrollment.

Step 2: Identity Proofing

Additional security with authentication options:

- Instant Verify validates the identity against more than 34 billion records from over 10,000 sources. You can also verify age automatically through Instant Age Verify.
- Instant Authenticate uses a knowledge-based process to establish ownership of the identity, which enables authenticated enrollment.

Step 3: Enrollment

- Enrolls customer ID information in the TrueID database.
- Retains an audit trail with all data collected and available for fraud research.

Additional security with Biometrics Option:

- Captures biometric fingerprint with real-time 1:N search, ensuring identity is not already enrolled, or enrolled with another ID.

Step 4: Access Management

- TrueID enrollments are immediately available for repeat transactions or access requests.
- Verifies enrolled persons by ID, photo or biometrics in operator-assisted or self-help workflows.
- Powerful controls flag high-risk identities and enforce compliance rules.

TrueID delivers:

Efficiency: Face to face ID document authentication takes just seconds, enabling agents to quickly process users and managers to focus their time on suspicious documents.

Accuracy: Form fill capability improves speed, accuracy and data quality, and streamlines workflow.

Ease of use: TrueID's intuitive and customizable interface requires minimal training and is easy to use. Web-based reporting tools enable instant access for fraud research.

Flexibility: TrueID can be used as a single or multi-factor authentication solution in any transaction requiring identity verification.

Extensibility: Deploy as a standalone application or customize to fit specific needs across the lifecycle. TrueID easily integrates within an existing workflow and connects directly to other LexisNexis solutions.

No matter the channel, we can help ensure better access, faster transactions, and a more frictionless customer experience.

Our TrueID solution suite also includes:

- **TrueID Mobile:** Mobile document authentication using a phone or mobile device camera.
- **TrueID Document Authentication Service:** Hosted documented authentication using existing hardware.

For more information
Call 800.869.0751



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