In this 2023 commissioned study, Forrester Consulting conducted a global online survey of 1,181 senior decision-makers at financial institutions to evaluate the cost, current state, and challenges presented by financial crime compliance operations. Survey participants from Asia Pacific include **271** senior decision-makers in Australia, China, India, Japan, and Singapore.

The ever-changing geopolitical environment, as well as frequent legislative changes, have intensified compliance requirements for financial institutions. 98% of institutions report an increase in financial crime compliance costs, illustrating undeniable regulatory pressures. While digital transformation and emerging technologies have

offered institutions great growth opportunities, it has also exposed them to new risk typologies, as criminal groups may misuse digital services and emerging technology.

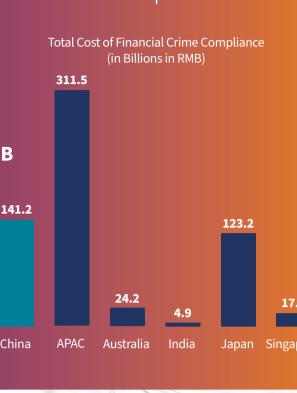




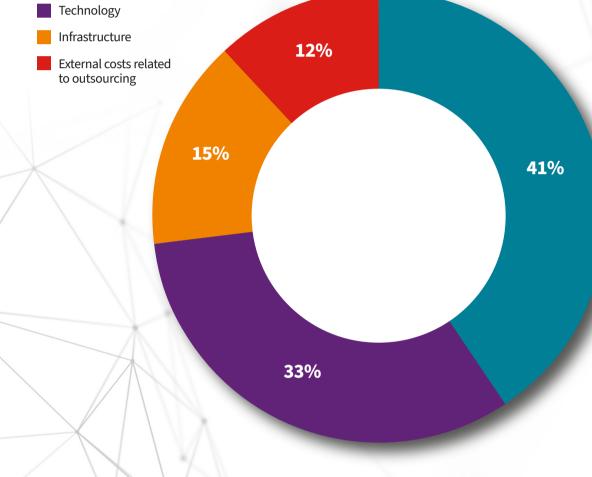
¥141.2b<sub>RMB</sub> **Total Cost of Financial Crime Compliance** in China

number of financial institutions in the surveyed markets and survey data regarding financial crime costs. A spend amount is enerated for each region by multipl its average reported total cost of financial crime compliance operations by the number of financial institutions in that region.

Note: The total annual cost of financial crime compliance is calculated using the



Labour/Resource Costs are the Biggest Compliance Cost Driver in China Labor



## Laundering Activities in China Cryptocurrencies, digital payments, and AI technologies, once seen as catalysts for progress, are now proving to be tools for illicit activities. Both trade-based money laundering schemes

Overall Increase in Financial Crime and Money

and corruption within supply chains have experienced significant growth, noted by 61% and 55% of respondents, respectively. This indicates a significant risk in supply chain operations. Criminal Use of Financial Crime Technologies/



## The top five factors that were most significant in driving this increase in your organization's FCC costs over the last 12 months. Increasing financial crime regulations

and regulatory expectations (e.g., more

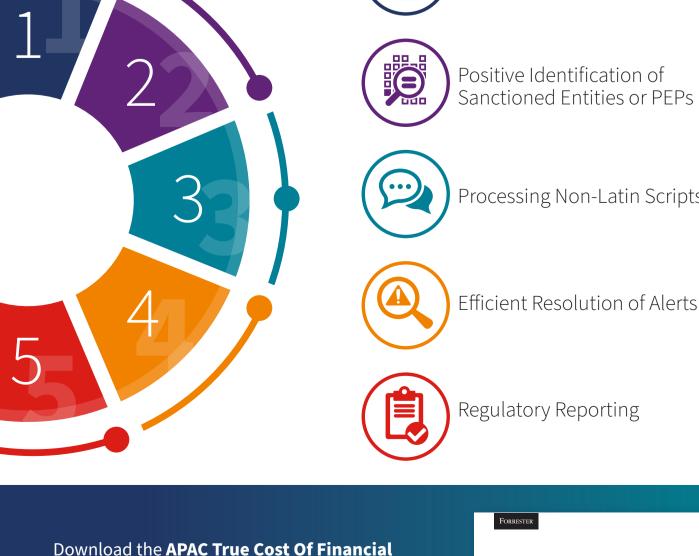
of external services (e.g., legal costs

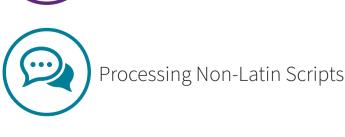
complex KYC, Enhanced Due Diligence) Increase in scope and/or price **36**%

44%



## Sanctions Screening







Crime Compliance Study, 2023 to learn more about how to combine compliance effectiveness with seamless customer experience. Download The Study



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