

The True Cost of

## Financial Crime Compliance in Japan

In this 2023 commissioned study, Forrester Consulting conducted a global online survey of 1,181 senior decision-makers at financial institutions to evaluate the cost, current state, and challenges presented by financial crime compliance operations. Survey participants from Asia Pacific include **271** senior decision-makers in Australia, China, India, Japan, and Singapore.

frequent legislative changes, have intensified compliance requirements for financial institutions. 98% of institutions report an increase in financial crime compliance costs, illustrating undeniable regulatory pressures. While digital transformation and emerging technologies have

The ever-changing geopolitical environment, as well as

offered institutions great growth opportunities, it has also exposed them to new risk typologies, as criminal groups may misuse digital services and emerging technology.



6,181

The Total Cost of Financial Crime Compliance in Japan Total Cost of Financial Crime Compliance (in Billions in Japanese Yen)



Note: The total annual cost of financial crime compliance is calculated using the number of financial institutions in the surveyed markets and survey data regarding financial crime costs. A spend amount is generated for each region by multiplying its average reported total cost of financial crime compliance operations by the number of financial institutions in that region. Labour/Resource Costs are the Biggest Driver to Rising Compliance Costs in Japan

## Labor Technology Infrastructure **12%**



Laundering Activities in Japan

External costs related

## Cryptocurrencies, digital payments, and AI technologies, once seen as catalysts for progress, are now proving to be tools for illicit activities. Both trade-based money laundering schemes and corruption within supply chains have experienced significant growth, noted by 54% and 63% of respondents, respectively. This indicates a significant risk in supply chain operations.

Abuse of Corporate Structures



## complex KYC, Enhanced Due Diligence) Growth in volume of financial crime compliance activity (e.g., more 42% customers or transactions)

**42**%

**30**%

26%

Increasing financial crime regulations

Impact of banking and financial crisis (e.g., the collapse of Silicon Valley Bank

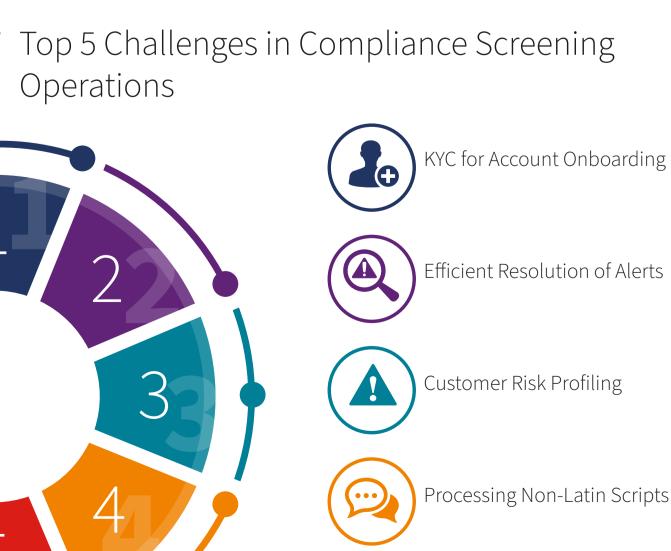
and Credit Suisse)

AI and machine learning

and regulatory expectations (e.g., more

Increased cost of dedicated training for 28% compliance staff Impact of geopolitical and socioeconomic events (e.g., war in 26% Ukraine, COVID-19, Brexit, etc.) Investing in new technologies such as







Positive Identification of

Sanctioned Entities or PEPs

about how to combine compliance effectiveness with seamless customer experience. Download The Study

**Crime Compliance Study**, 2023 to learn more



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